

# IGC Basic Assurance

Individual Identity | Hardware & Software



## PROGRAM

The IdenTrust Global Common (IGC) certificates are issued under the IGC Certification Policy that is cross-certified with the U.S. Federal PKI Common Policy Framework. These certificates are accepted by U.S. Government agencies for use by approved persons to digitally sign documents, encrypt email, and provide non-repudiation (ensuring signers cannot deny their digital signatures). Proven trust continuity, global identity infrastructure, and consistent federal interoperability ensure IGC Basic remains a stable and reliable option for organizations requiring dependable digital identity and signing capabilities.

## ASSURANCE LEVEL

The IGC Basic Assurance Level is one of the assurance levels defined by the Certificate Policy. It specifies the minimum requirements for identity proofing, certificate issuance and management processes to ensure a basic level of trust in the issued certificates. This level aligns with federally recognized assurance mappings, making it suitable for low-to-moderate-risk identity transactions in government-accepted workflows.

## IDENTITY VERIFICATION

Individual Identity, whereas there is no direct affiliation or endorsement by an employer or sponsoring organization, is established through an electronic online application and verified by automated means, in which the applicant provides identity data points, including name, date of birth, address, and other personal information. Verification processes follow Federal Bridge-aligned requirements, enabling acceptance in government systems without requiring in-person proofing.

## STORAGE

The IGC Basic Assurance Individual Identity certificate is available with two storage options:

**Software** – Downloaded directly to a laptop/PC browser store for secure storage on a single device

**Hardware** – Downloaded to a FIPS 140-2 compliant USB token or smart card, available to purchase from IdenTrust during the application, which provides portability and multi-factor authentication (MFA)

## USE CASES

The IGC Basic Assurance Level Individual Identity certificate offers a variety of use cases across multiple industries:

**Government** – Federal, state, and local agencies use IdenTrust for secure application access, digital signing, and encrypted email.

**Healthcare** – Digital certificates ensure compliance with DEA mandates for EPCS prescribing, protect patient data, and secure medical devices.

**eNotary** – Notaries use IdenTrust certificates with select RON partners to meet state requirements for remote, online notarizations and document signing.

**Personal & Professional** – Individuals use IdenTrust certificates for secure email and electronic document signing, as well as the digital signing/sealing of documents such as plans and proposals.

## ABOUT IDENTRUST

IdenTrust, part of HID Global, is a leader in digital identity and PKI-based certificate solutions. With headquarters in Salt Lake City, Utah, and locations in Austin, TX; Paris, France; Stockholm, Sweden; and Vienna, Austria, IdenTrust has been securing the world's most critical systems for over two decades.

As a pioneer in identity-based security, IdenTrust empowers governments, enterprises, financial institutions, healthcare providers, and professionals to protect data, authenticate users, and perform online transactions with confidence. Our PKI-based services are trusted by Fortune 500 companies, global banks, and public sector organizations alike—securing everything from financial transactions and government communications to enterprise authentication and IoT deployments.

From TLS/SSL website security and S/MIME email encryption to digital signatures, code signing, IoT device authentication, and EPCS-compliant certificates for digitally signing prescriptions, IdenTrust offers a comprehensive suite of identity-based digital certificates. Our solutions are designed to meet the evolving demands of a connected world while ensuring compliance with stringent standards, including DoD ECA, DEA EPCS, and other regulatory frameworks. Recognized for their reliability, interoperability, and policy alignment, IdenTrust certificates represent the gold standard in global digital trust.

As part of HID, IdenTrust is backed by the innovation and scale of a global identity leader—ensuring our customers benefit from world-class technology, support, and vision.

## WHAT SETS US APART

**Proven Compliance:** IdenTrust certificates meet or exceed the most rigorous industry standards, including CAB Forum Baseline Requirements, EV Guidelines, and key RFCs. We're also cross-certified with the U.S. Federal Bridge, ensuring interoperability across federal and commercial ecosystems.

**Global Reach, Local Trust:** With millions of certificates issued worldwide, IdenTrust supports a diverse range of use cases—from TLS/SSL and document signing to code signing and device identity—backed by world-class support and regional expertise.

**Security at Scale:** Whether you're deploying a few certificates or managing millions of IoT devices, our infrastructure is built for performance, resilience, and automation.

**Innovation with Integrity:** As part of the HID Global family, IdenTrust is at the forefront of identity innovation—combining decades of cryptographic expertise with emerging technologies to meet the evolving needs of digital trust.

When trust is essential, and security is non-negotiable, organizations around the world choose IdenTrust to transact with confidence.

## ADDITIONAL INFORMATION & RESOURCES

- [Acceptable Forms of Identification](#)
- [IGC Policies](#)
- [IGC FAQs](#)

## FOR IDENTRUST INQUIRIES:

**IGC Sales** — (888) 928-7974 or [IGCsales@IdenTrust.com](mailto:IGCsales@IdenTrust.com)

**IGC Support** — (800) 748-5360 or [Support@IdenTrust.com](mailto:Support@IdenTrust.com)



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**For more global phone numbers click here**

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