

TrustID[®]
Medium Assurance | Individual Identity |
Hardware Storage | Trusted By Adobe[®]
Certificate
Forms Packet



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Instructions for the Applicant

Thank you for choosing IdenTrust Services, LLC (“IdenTrust”), a subsidiary of IdenTrust, Inc. to issue you a TrustID® | Medium Assurance | Individual Identity | Hardware Storage | Trusted By Adobe® certificate. Follow the Steps as provided below to apply. Unless otherwise defined on this page, capitalized terms have the meaning provided such term in Part 2 – TrustID® Complete Terms.

THE ONLINE APPLICATION:

Please apply for the TrustID® | Medium Assurance | Individual Identity | Hardware Storage | Trusted By Adobe® Certificate: <https://www.identrust.com/wizard?nid=259>

Apply with your legal first and last name, and a valid email address.

PART 1 FORM:

Take this form to a licensed notary or other Registrar; “Registrar” as defined in Part 2 – TrustID Complete Terms, to verify your identity credentials. You have two options for presenting your ID:

Option 1 – **ONE** Federal Government-issued photo ID

Option 2 – **TWO** State or local government-issued IDs, of which one must be a photo ID.

All forms of ID must be verifiable. Some examples of acceptable IDs are:

Option 1 – Federal IDs

- U.S. Passport
- Federal Employee ID Card
- US Military Photo ID
- DoD CAC Card

Option 2 State/local government ID, 1 must be photo ID

- State-issued Driver’s License
- State-issued ID Card
- State-school Student ID
- Birth Certificate
- Social Security Card
- Concealed Weapons Permit
- State-issued Professional License

*IdenTrust, in its sole discretion, may accept on a case-by-case basis photo identity credentials issued by a foreign national government with which the U.S. federal government has diplomatic relations. If you have questions as to whether your non-U.S. passport or national identity credential is acceptable, please contact IdenTrust before you complete Part 1 – ID Form (contact information provided below on this page).

IdenTrust also offers Remote Identity Proofing services. Contact our Support team at (888) 339-8904 for details.

COMPLETE THE REGISTRATION PROCESS

Please check your email for a verification email request sent from Support@IdenTrust.com and follow the steps laid out.

Choose one of the following:

- **Send the original, ‘wet-signature’ (pen to paper) Part 1 form to IdenTrust for processing.** It is advised you select a traceable ship method such as FedEx or UPS, but you may also submit the originals using US Mail.

Registration Department
IdenTrust Services
5225 W. Wiley Post Way, Ste 450
Salt Lake City, UT 84116-2898

- **Submit the Part 1 form to IdenTrust via email.** Signatures on the forms must be handwritten and may not be a stamp or electronic signature. The signature of the Notary or Trusted Agent may be either a handwritten signature or a digital signature that can be traced to a certificate root. Electronic signatures are not accepted.

Email to Processing@IdenTrust.com

This email inbox is monitored for forms packets only.

Processing and approval of your application will begin once valid, accurate forms have been received.

**TrustID® | Medium Assurance | Individual Identity | Hardware Storage | Trusted By Adobe®
Part 1 - ID Form**

Section 1: Terms and Conditions; Identity Credentials

The undersigned in this Section 1 warrants and represents that all facts and information provided in this Part 1 – ID Form are, to the best of the undersigned’s knowledge, accurate, current, and complete, and that he or she: (i) has reviewed and accepts as identifying himself or herself the personal identifying information set forth below on this Part 1 – ID Form; (ii) is who he or she represents himself or herself to be; and (iii) has read, understands, and accepts the terms and conditions set forth in Part 2 – TrustID Complete Terms.

Sign only in the presence of a notary (or other Registrar; “Registrar” is defined in Part 2 – TrustID Complete Terms. The signer makes the following declaration by doing so: I declare under penalty of perjury that the foregoing is true and correct.

Signed By: _____ (Subscriber to sign only in the presence of notary)

Print Legal Name: _____ Email Address: _____
First Name MI Last Name (Must match email address provided online)

Identification – All fields must be complete. See Page 2 ‘Instructions for the Applicant’ for approved IDs.

One verifiable Photo ID issued by the Federal Government - or - Two verifiable forms of ID issued by a state or local government
At least one must be a photo ID

PHOTO ID	PHOTO ID	2 ND ID
Doc. Type/Title: _____	Doc. Type/Title: _____	Doc. Type/Title: _____
Doc. Issuer: _____	Doc. Issuer: _____	Doc. Issuer: _____
Serial/Unique #: _____	Serial/Unique #: _____	Serial/Unique #: _____
Full Name: _____	Full Name: _____	Full Name: _____
Issue Date: _____	Issue Date: _____	Issue Date: _____
Expire Date: _____	Expire Date: _____	Expire Date: _____

***Note:** If the name on your Photo ID is different from the name on your Second ID, please send a copy of the document showing the name change (E.g., A copy of your marriage license or certificate of marriage, official seal must be visible on document).

Notarial Acknowledgement

I, _____ registered (if notary) / resident of (if other Registrar than notary) the state of _____, county of _____ do hereby certify under PENALTY OF PERJURY under the laws of such state that the following information is true and correct:

- (a) On _____ (MM/DD/YY), before me personally appeared _____ (name of signer), who proved to me on the basis of satisfactory evidence to be the person whose name is subscribed to the within instrument and acknowledged to me that he/she executed the same in his/her authorized capacity, and that by his/her signature on the instrument the person, or the entity upon behalf of which the person acted, executed the instrument.
- (b) I have seen and verified the forms of identification for which information is written above and hereby assert that said forms of identification do not appear to be altered, forged, or modified in any way.

WITNESS my hand and, if this Section 2 is executed by a notary, official seal.

(Seal)

Signature

TrustID® | Medium Assurance | Individual Identity | Hardware Storage | Trusted By Adobe®

PART 2 – TRUSTID® COMPLETE TERMS

This TrustID® | Medium Assurance | Individual Identity | Hardware Storage | Trusted By Adobe® Certificate Subscribing Agreement (“Agreement”) is made by and between IdenTrust (defined below) and You (defined below). This Agreement sets the forth terms and conditions governing Your (defined below) application for a Certificate (defined below) and, if IdenTrust issues such Certificate to You, the terms and conditions applicable to the Certificate. Definitions of capitalized terms used herein are provided for in Section 33 below.

1. Acceptance. By signing the ID Form or by clicking the checkbox next to "By clicking in the box to the left, you indicate that you have read and that you accept the terms and conditions of the Subscriber Agreement and Policy during the online application process, You agree to the terms and conditions of this Agreement. If IdenTrust accepts the application and confirms the information submitted, IdenTrust will create the Certificate identifying You as the “Subscriber” (as defined in the CPS), and will notify You how and where to retrieve the Certificate.

2. Integration; Amendment. The CP, CPS, the ID Form are incorporated by reference herein. The parties hereto agree that the CP and CPS can be amended from time to time by IdenTrust pursuant to the terms regarding an amendment thereof set forth in the CP and CPS, respectively, and that any such amendments shall become effective as set forth in the CP and CPS, respectively. The terms of this Agreement may be amended upon renewal of the Certificate by the parties hereto with effect of such amendment at the time of such renewal, or at any time by IdenTrust with effect thirty (30) days after IdenTrust posts amended terms to the Repository. Use of the Certificate after the effective date of any such amendment shall constitute notice to IdenTrust of acceptance by You of the amended terms; You may decline to accept any such amended terms by refraining from using the Certificate after the effective date of the applicable amendment. You are responsible for periodically checking the Repository for the latest version of the CP, CPS, and this Agreement.

3. Application. You must complete both the online portion of the application process and provide to IdenTrust the ID Form. The identity credentials You presented and which were recorded on the ID Form must be the same identity credentials as those reported to IdenTrust during the online portion of the application process.

4. Verification of Identity. IdenTrust may seek to verify the identity of You by any reasonable means. IdenTrust is hereby authorized by You to make inquiry with public or private databases or other sources, solely for the purpose of verifying any information that You provide during the application process in order to determine whether to issue a Certificate to You. IdenTrust is hereby also authorized to retain and use any information generated during the application, identification, authentication, Certificate issuance, and Certificate management processes, provided that such retention and use shall be subject to the terms of this Agreement, including but not limited to Section 13.

5. Processing Payment. IdenTrust will begin processing the application for a Certificate made in connection herewith as soon as IdenTrust has received the following in connection herewith: (i) preauthorization to charge the credit card, purchase order, or voucher number provided by You; and (ii) the ID Form. You hereby authorize IdenTrust to bill against such credit card, purchase order, or voucher number for the applicable Certificate issuance fee. In the event IdenTrust approves Your application for a Certificate in connection herewith, IdenTrust will process the credit card charge, purchase order, or voucher number. Once such processing occurs, unless otherwise required by law, no refunds will be provided by IdenTrust. If a Certificate is issued to You hereunder, IdenTrust will revoke the Certificate if IdenTrust does not actually receive payment for the Certificate within sixty (60) days of such issuance.

6. Approval of Application by IdenTrust.

IdenTrust, in its sole discretion and without incurring liability for any loss arising out of such denial or refusal, may deny the application for, or otherwise refuse to issue, a Certificate in connection herewith. IdenTrust shall have no liability for any delay experienced during the Certificate application and issuance process.

If IdenTrust approves the application for a Certificate made in connection herewith, notice thereof will be provided as describe in Section 7 and the certificate will be made available to issuance in keeping with the applicable provisions of Section 7 – 10, as applicable.

If IdenTrust does not approve Your application for a Certificate in connection herewith, IdenTrust will send notice of such non-approval to the email address listed for You on the ID Form and upon the sending of such a notice, this Agreement terminates.

7. Certificate Issuance – Notice and Time to Download.

If IdenTrust approves the application for a Certificate made in connection herewith, IdenTrust will notice You that the Certificate is ready to be so issued. To so notice You, IdenTrust will email You at the email address for You as identified to IdenTrust on the ID Form. If IdenTrust sends You such notice, You must download the corresponding Certificate from the Web site specified by IdenTrust in the email within thirty (30) days of the completion date of the ID Form (i.e. the date provided on the ID Form with Your signature) that was part of the approved application for such Certificate. If such download has not occurred within such thirty (30) day period, the ID Form becomes invalid and void for the purposes of applying for and issuing a Certificate, and the associated approval by IdenTrust will become void and this Agreement shall terminate without any refund of fees being payable by IdenTrust.

8. Certificate Issuance – Cryptomodule Requirement.

You must have and activate a Cryptomodule in order to download the Certificate. IdenTrust will provide You with instructions regarding such activation in connection with IdenTrust notifying You that issuance of the Certificate to You has been approved. Further, with respect to the Cryptomodule that You use in connection with the Certificate, You agree:

- (i) to protect from disclosure to any other person Your password or other data used to activate the Cryptomodule;
- (ii) not to leave the Cryptomodule unattended or open to unauthorized access while it is active; and
- (iii) deactivate the Cryptomodule by manual logout or by use of an inactivity timeout function effecting automatic logout.

In the event You have applied for a type of Certificate that includes “Hardware” in the title of the agreements relating thereto provided to You by IdenTrust and IdenTrust approves the issuance of such Certificate to You, then in addition to the other provisions hereof, the provisions of Section 10 apply to You.

9. Certificate Issuance – Review of Certificate Contents, Downloading, and Acceptance of Certificate.

Prior to the Certificate being made available to You for downloading as described in Section 7, the contents of the Certificate shall be made available to You for review and You hereby agree that You shall review such contents. The contents of the Certificate will be based on information provided by You during the application process, including but not limited to information provided on the ID Form. If upon Your review of the Certificate contents You determine the any portion of the content of the Certificate is not accurate or valid, You hereby agree that You shall not download the Certificate and You shall instead immediately inform IdenTrust of the inaccurate or invalid portion(s) by contacting the IdenTrust Support by phone at 1-888-339-8904 or by email at Support@IdenTrust.com.

By downloading the Certificate after its contents are made available for Your review as described above, You accept the Certificate, warrant the accuracy and validity of its contents, and reaffirm Your acceptance of the terms of this Agreement (including but not limited to each of the representations and warranties You make under this Agreement). Without limiting the foregoing, Your failure to object to the Certificate or its contents by informing IdenTrust of such objection within 24 hours of downloading it constitutes acceptance of the Certificate by You. Notwithstanding the foregoing provisions of this paragraph, any use by You of the Certificate constitutes acceptance of the Certificate by You.

10. Certificate Issuance – Additional Provisions for Types of Certificates that include Hardware.

In the event You have applied for a type of Certificate that includes “Hardware” in the title of the agreements relating thereto provided to You by IdenTrust and IdenTrust approves the issuance of such Certificate to You, You will be provided with a Hardcryptomodule by IdenTrust along with instructions regarding how to activate such Hardcryptomodule.

When You activate the Hardcryptomodule as provided in Section 8 and are issued the corresponding Certificate, You will be required to use Your Certificate to digitally sign the then-current form of this Agreement and to acknowledge receipt of the Hardcryptomodule. In the event that You do not so sign and acknowledge, it is understood that IdenTrust will revoke the Certificate.

ANY HARDCRYPTOMODULE PROVIDED BY IDENTRUST UNDER THIS AGREEMENT ARE PROVIDED “AS IS”. With respect to any Hardcryptomodule provided by IdenTrust under this Agreement, You shall rely only on such representations and warranties as are provided by the applicable original equipment manufacturers. IdenTrust will use commercially reasonable efforts to facilitate any claims You may have with, and returns of any defective products to, the original equipment manufacturer. IdenTrust does not warrant that any Hardcryptomodule will meet the requirements of You, or that use or operation of any Hardcryptomodule will be uninterrupted or error free.

11. Declaration of Identity. In the event that IdenTrust issues a Certificate to You in connection herewith, You agree that IdenTrust may require You to provide a declaration of Your identity information on a form provide by IdenTrust and require such declaration be digitally signed by You using such Certificate. In the event that You do not so sign such declaration when provided by IdenTrust, it is understood that IdenTrust will revoke the Certificate.

12. Legal Effect of Digital Signatures. All Digital Transmissions that are signed with a Digital Signature by You using a Private Key corresponding to the Certificate shall have the same legal effect, validity, and enforceability as if the Digital Transmissions had been in writing and manually signed by You. You will not challenge the legal effect, validity, or enforceability of a Digital Transmission on the basis of such Digital Transmission being in digital, rather than in written, form. You shall be responsible for all Digital Transmissions that are Digitally Signed by You using a Private Key corresponding to the Certificate.

13. Privacy. IdenTrust agrees to use reasonable care to safeguard personally identifying information about You obtained by IdenTrust during the application, identification and authentication, and Certificate issuance processes. Use by IdenTrust of such personally identifying information shall be limited to use as provided for under this Agreement, the CPS, the IdenTrust Privacy Policy, or by You in writing. You hereby authorize IdenTrust to contact You with information and offers from IdenTrust related to renewals of the Certificate.

Notwithstanding the foregoing, information contained in the Certificate and information about the status of the Certificate is not private; treating such information as private would defeat the purpose of the Certificate, which is to establish Your identity. Accordingly, IdenTrust may disclose without limitation, save for any limitations on the disclosure of such information that may set forth in the CP or CPS. any information contained in any of the Certificate, CRLs, OCSP responses, or the LDAP directory, including but not limited to the Public Keys, email address, the certificate serial number, Certificate expiration date, and Certificate status such as valid, invalid, revoked, or expired.

14. Term. Certificates will be valid for the Validity Period specified therein. The term of this Agreement shall correspond to the term of the Certificate’s validity. Sections 13, 14, 17 (insofar as the provisions thereof requiring You to “cease using the Certificate”), 20 – 35 of this Agreement will survive the termination, expiration, or revocation of this Agreement or the Certificate.

15. Permitted Uses of the Certificate.

The Certificate may be used for authentication, for Access Control, to create Digital Signatures, to support verification of Digital Signatures, to achieve confidentiality through the use of encipherment of shared secret, provided such use is consistent with the use described in the "Key usage extension" and "extended Key usage extension" in the Certificate.

The Signing Certificate issued in connection herewith may be used in applications where: (i) the identity of communicating parties needs to be authenticated; (ii) a message or file needs to be bound to the identity of its originator by a signature (i.e. You); or (iii) the integrity of the message or file has to be assured.

The Encryption Certificate issued in connection herewith may be used in applications where a message or file needs to be protected against disclosure to anyone else except You and intended recipients.

16. Prohibited Uses of the Certificate. Notwithstanding any other provision hereof, the Certificate must not be used for: (i) any application requiring fail-safe performance such as the operation of nuclear power facilities, air traffic control systems, aircraft navigation systems, weapons control systems, or any other system whose failure could lead to injury, death or environmental damage; or (ii) transactions where applicable law prohibits the use of Certificates for such transactions or where otherwise prohibited by law.

17. Your General Obligations.

You agree:

- (i) to accurately represent You in all communications with IdenTrust;
- (ii) to protect the Private Keys corresponding the Certificate that You are issued in connection herewith, including by not limited to protecting them from access by third parties and in conformity with the applicable requirements of the CP and CPS;
- (iii) that You assume the risk of any use of Your Private Key(s) or Certificates in violation of this Agreement; and
- (iv) to respond in a timely manner to TrustID-related notices issued by IdenTrust.

You must request that the Certificate be revoked:

- (i) within one hour of You first suspecting or discovering that a Private Key corresponding to a Public Key listed in the Certificate is compromised; or
- (ii) within 24 hours of You of any information in the Certificate relating to Your identity no longer being valid, accurate, current or complete, or becomes misleading.

You may request that the Certificate be revoked at any time for reasons other than those described above in this Section 17.

You must immediately cease using the Certificate in the following circumstances:

- (i) when You suspect or discover that the Private Key corresponding to the Certificate is compromised;
- (ii) when any information in the Certificate is no longer accurate, current, or complete, or such information becomes misleading;
- (iii) upon the revocation or expiration of the Certificate; or
- (iv) upon termination of this Agreement.

In the event You have applied for a type of Certificate that includes "Hardware" in the title of the agreements relating thereto provided to You by IdenTrust and IdenTrust approves the issuance of such Certificate to You, You agree:

- (i) that You will protect all passwords and personal identification numbers used to access the Cryptomodule corresponding to the Certificate; and
- (ii) that the Private Keys corresponding to the Certificate that corresponds to the Cryptomodule never exist in plain text outside the Cryptomodule.

18. Revocation Requests by You. You can request revocation of the Certificate by:

- (i) sending an email that is signed by You using the Private Key corresponding to the Certificate that You are requesting be revoked to Support@IdenTrust.com;
- (ii) calling the IdenTrust Support at 1-8888-339-8904;
- (iii) online-request via IdenTrust's online certificate management interface systems, if such systems are made available to You and You has signed up for access to such IdenTrust online systems, which such availability and access, if any, are outside the scope of this agreement; or
- (iv) such other means as may be provided to You by IdenTrust.

19. Revocation of the Certificate by IdenTrust. IdenTrust may revoke the Certificate without notice to You for any reason provided under the CPS. Unless prohibited by law or government rule, regulation, or order, in the event IdenTrust revokes the Certificate under this Section 19, IdenTrust shall use commercially reasonable efforts to promptly notify You of the action taken. Additionally, upon receiving a request for revocation of the Certificate, IdenTrust will promptly revoke the Certificate after determining the request was made by a person authorized to do so or if IdenTrust otherwise determines the Certificate should be revoked. Once a Certificate has been revoked, it cannot be used or reinstated.

20. Representations, Warranties, and Covenants from You.

You represent and warrant to IdenTrust that:

- (i) all information provided by You that is included in the Certificate and all representations made by You in connection with Your application for the Certificate, are true and not misleading;
- (ii) each Digital Signature created using the Private Key corresponding to the Public Key listed in the Encryption Certificate is a Digital Signature by You;

- (iii) the Private Keys corresponding to the Public Keys listed in the Certificate have been protected continuously since You generated them during the issuance process of the Certificate and that no unauthorized person has had access to such Private Keys; and
- (iv) the Certificate and the corresponding Key Pair will and are, as applicable, being used exclusively for purposes that are authorized under the CP and CPS and that are legal.

Such representations and warranties shall survive the termination hereof, but shall only apply with respect to the Certificate as it stood during its Validity Period.

You covenant to IdenTrust that:

- (i) You will accurately represent his or herself in all communications with IdenTrust;
- (ii) You will protect the Private Keys corresponding the Certificate that You are issued in connection herewith, including by not limited to protecting such Private Keys from access by third parties and in conformity with the applicable requirements of the CP and CPS; and
- (iii) You will use the Private Keys corresponding to any Certificate that You are issued in connection herewith only uses allowed herein, under the CP, and Section 1.4 of the CPS.

21. Indemnification by You.

You agree to indemnify and hold harmless each PKI Service Provider (including but not limited to IdenTrust), its affiliates, and their respective directors, officers and employees for any and all loss, cost, damage, or expense (including reasonable attorneys' fees and expenses) that arises from or relates to Your:

- (i) improper use of the Certificate or Key Pairs;
- (ii) failure to safeguard Private Keys;
- (iii) failure to comply with the provisions of the CP, the CPS, or this Agreement,
- (iv) breach of any representation or warranty made by You hereunder, or
- (v) acts or omissions giving rise to a loss by any PKI Service Provider.

For purposes of the foregoing provisions of this Section, each PKI Service Provider other than IdenTrust, is a third party beneficiary.

22. IdenTrust Representations and Warranties.

IdenTrust provides the representations and warranties set forth in Section 9.6.1 of the CPS to the extent such are applicable with respect to the Certificate that is the subject of this Agreement. Such representations and warranties shall survive the termination hereof, but shall only apply with respect to the Certificate as it stood during its Validity Period.

23. Disclaimer of Warranties; Limitations on Liability.

EXCEPT FOR THE REPRESENTATIONS AND WARRANTIES EXPRESSLY PROVIDED BY IDENTRUST ABOVE IN SECTION 22, IDENTRUST DISCLAIMS ANY AND ALL OTHER WARRANTIES OF ANY TYPE, WHETHER EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTY OF TITLE, NON-INFRINGEMENT, MERCHANTABILITY, OR FITNESS FOR A PARTICULAR PURPOSE, WITH REGARD TO ANY SERVICES OF IDENTRUST PROVIDED IN CONNECTION HERewith OR THE CERTIFICATE.

IDENTRUST SHALL HAVE NO LIABILITY: (I) FOR LOSS DUE TO USE OF THE CERTIFICATE, UNLESS THE LOSS IS PROVEN TO BE A DIRECT RESULT OF A BREACH BY IDENTRUST OF THIS AGREEMENT OR THE CPS OR A PROXIMATE RESULT OF THE GROSS NEGLIGENCE, FRAUD OR WILLFUL MISCONDUCT OF IDENTRUST. IDENTRUST SHALL HAVE NO LIABILITY FOR CLAIMS ALLEGING ORDINARY NEGLIGENCE; OR (II) IF IDENTRUST IS PREVENTED, FORBIDDEN OR DELAYED FROM PERFORMING, OR OMITTS TO PERFORM, ANY ACT OR REQUIREMENT BY REASON OF ANY PROVISION OF ANY APPLICABLE LAW, REGULATION, OR ORDER, THE FAILURE OF ANY ELECTRICAL, COMMUNICATION, OR OTHER SYSTEM OPERATED BY ANY PARTY OTHER THAN IDENTRUST OR ANY ACT OF GOD, EMERGENCY CONDITION OR WAR OR OTHER CIRCUMSTANCE BEYOND THE CONTROL OF IDENTRUST.

NOTWITHSTANDING ANY OTHER PROVISION HEREOF, NEITHER IDENTRUST NOR ANY PKI SERVICE PROVIDER SHALL HAVE ANY LIABILITY ARISING FROM IMPROPERLY USED OR IMPROPERLY RELIED UPON CERTIFICATES.

IN NO EVENT SHALL IDENTRUST'S TOTAL, AGGREGATE LIABILITY UNDER THIS AGREEMENT EXCEED AN AMOUNT EQUAL TO THE ACUTAL AMOUNT PAID TO IDENTRUST FOR ISSUANCE OF THE CERTIFICATE TO YOU HEREUNDER.

NOTWITHSTANDING ANY OTHER PROVISION HEREOF AND TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT SHALL IDENTRUST BE LIABLE FOR ANY EXEMPLARY, PUNITIVE, INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, INCLUDING, WITHOUT LIMITATION, ANY LOSS OF PROFITS, LOSS OF DATA, OR COST OF PROCUREMENT OF SUBSTITUTE SERVICES, HOWEVER CAUSED, AND ON ANY THEORY OF LIABILITY, WHETHER FOR BREACH OF CONTRACT, TORT (INCLUDING NEGLIGENCE AND STRICT LIABILITY), OR OTHERWISE. THE FOREGOING LIMITATIONS WILL APPLY WHETHER OR NOT IDENTRUST HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, WHETHER OR NOT IDENTRUST COULD HAVE FORESEEN SUCH DAMAGES, AND NOTWITHSTANDING ANY FAILURE OF ESSENTIAL PURPOSE OF ANY LIMITED REMEDY.

EACH PARTY HERETO UNDERSTANDS THAT THE FOREGOING LIMITATION OF LIABILITY AND RECOURSE IS AN ESSENTIAL INDUCEMENT TO IDENTRUST TO ENTER INTO THIS AGREEMENT AND PROVIDE THE SERVICES.

24. Dispute Resolution.

In the event of any dispute or disagreement between the parties hereto ("Disputing Parties") arising out of or related to this Agreement or Your Certificate, the Disputing Parties will use their best efforts to settle the dispute or disagreement through mediation or good faith negotiations following notice from one Disputing Party to the other. If the Disputing Parties cannot reach a mutually agreeable

resolution of the dispute or disagreement within sixty (60) days following the date of such notice, then the Disputing Parties will submit the dispute to binding arbitration, as provided below.

Except for a controversy, claim, or dispute involving the federal government of the United States or a "Core Proceeding" under the United States Bankruptcy Code, the parties agree to submit any controversy, claim, or dispute, whether in tort, contract, or otherwise arising out of or related in any way to this Agreement, that cannot be resolved by mediation or negotiations between the parties, for resolution by binding arbitration by a single arbitrator, and judgment upon the award rendered by the arbitrator may be entered in any court having jurisdiction over the parties. The arbitrator will have no authority to impose penalties or award punitive damages. Binding arbitration will: (i) proceed in Salt Lake County, Utah; (ii) be governed by the Federal Arbitration Act (Title 9 of the United States Code); and (iii) be conducted in accordance with the Commercial Arbitration rules of the American Arbitration Association ("AAA"). Each party will bear its costs for the arbitration; however, upon award of any judgment or conclusion of arbitration, the arbitrator will award the prevailing party the costs it expended in such arbitration. Unless the arbitrator otherwise directs, the parties, their representatives, other participants, and the arbitrator will hold the existence, content, and result of the arbitration in confidence. This arbitration requirement does not limit the right of any party to obtain provisional ancillary remedies such as injunctive relief or the appointment of a receiver, before, during, or after the pendency of any arbitration proceeding. This exclusion does not constitute a waiver of the right or obligation of any party to submit any dispute to arbitration.

25. Choice of Law; Conflicts. Subject to any limits appearing in applicable law, the laws of the state of Utah, U.S.A., shall govern the enforceability, construction, interpretation, and validity of this CPS, irrespective of contract or other choice of law provisions. If any provision of this Agreement is found to be invalid or unenforceable, then this Agreement shall be deemed amended by modifying such provision to the extent necessary to make it valid and enforceable while preserving its intent or, if that is not possible, by striking the provision and enforcing the remainder of this Agreement.

26. Assignment. You cannot assign any of their rights or obligations under this Agreement without the written consent of IdenTrust. Any assignment in violation of the foregoing sentence shall be null and void.

27. Third Party Beneficiaries. Each Relying Party is an intended third party beneficiary of each representation, warranty, and covenant made by You hereunder.

28. Relationship Of The Parties. Nothing in this Agreement shall be deemed to create a partnership or joint venture or fiduciary relationship between IdenTrust and any other party, nor make another party the agent, partner, employee, or representative of IdenTrust.

29. Headings And Titles. The headings and titles contained in this Agreement are included for convenience only, and will not limit or otherwise affect the terms of this Agreement.

30. Waiver. No waiver by either party of any default will operate as a waiver of any other default, or of a similar default on a future occasion. No waiver of any term or condition by any party will be effective unless in writing and signed by the party against whom enforcement of such waiver is sought.

31. Severability. In case one or more of the provisions of this Agreement should be held invalid, illegal or unenforceable in any respect for any reason, the same will not affect any other provision in this Agreement, which will be construed to give maximum effect to the extent of the parties as evidenced by this original Agreement as originally drafted save to the extent of such invalid, illegal or unenforceable provision.

32. Entire Agreement. This Agreement represents the entire agreement of the parties, and supersedes all other agreements and discussions relating to the subject matter hereof. Except as expressly provided otherwise in this Agreement, this Agreement may not be amended except in writing signed by the parties.

33. Definitions. Unless otherwise defined below, capitalized terms used in this Agreement have the meaning given them in the CPS.

"Certificate" means a digital certificate of the "TrustID® | Medium Assurance | Individual Identity | Hardware Storage | Trusted By Adobe®" assurance level as provided in for in the CPS and subject to the terms hereof, and which is applied for by You in connection with this Agreement. The "Certificate" which is comprised of two digital certificates, one the Signing Certificate and the other the Encryption Certificate, which are to be construed hereunder as a single digital certificate unless indicated otherwise through the use of the term "Signing Certificate" or "Encryption Certificate". Also, when "Certificate" is used herein, such use is to be constructed to include an "if issued" condition.

"Compromised" means a given Private Key is in danger of being lost, disclosed, or subjected to unauthorized use in any way.

"CP" means the most recent version of the *IdenTrust TrustID Certificate Policy* posted by IdenTrust to the Repository, which may be amended from time to time by IdenTrust in its sole discretion.

"CPS" means the most recent version of the *IdenTrust TrustID Certificate Practice Statement* posted by IdenTrust to the Repository, which may be amended from time to time by IdenTrust in its sole discretion.

"Cryptomodule" means a hardware device (which includes any accompanying device reader hardware and any software embedded in the hardware device or reader) or software program that: (i) generates Key Pairs; (ii) stores cryptographic information (such as the Private Key); and (iii) performs cryptographic functions.

“Digital Signature” means the transformation of an electronic record by one person using a Private Key and Public Key Cryptography so that another person having the transformed record and the corresponding Public Key can accurately determine: (a) whether the transformation was created using the Private Key that corresponds to the Public Key; and (b) whether the record has been altered since the transformation was made.

“Encryption Certificate” means a Public Key Cryptography certificate that contains a Public Key that is intended to be used for encrypting data, rather than for verifying Digital Signatures or performing other cryptographic functions.

“Hardcryptomodule” means a hardware Cryptomodule, typically in the form of a USB token or other smartcard.

“ID Form” means the ID Form completed and signed in connection herewith.

“IdenTrust” means IdenTrust Services, LLC.

“IdenTrust Privacy Policy” means the then-current version of the Privacy Policy located at: [identrust.com/privacy.html](https://www.identrust.com/privacy.html)

“TrustID® | Medium Assurance | Individual Identity | Hardware Storage | Trusted By Adobe®” has the meaning given to “Certificate” herein.

“Key Pair” means two mathematically related Keys (a Private Key and its corresponding Public Key), having the properties that: (a) one Key can be used to encrypt a communication that can only be decrypted using the other Key; and (b) even knowing one Key it is computationally infeasible to discover the other Key.

“Operational Period” means the Certificate’s actual term of validity, beginning with the start of the Validity Period and ending on the earlier of: (i) the end of the Validity Period disclosed in the Certificate; or (ii) the revocation of the Certificate.

“PKI Service Provider” has the meaning provided such term in the CPS.

“Private Key” means the key of a Key Pair kept secret by its holder and that can be used by its holder to encrypt or decrypt messages or to create a Digital Signature.

“Public Key” means the key of a Key Pair publicly disclosed by the holder of the corresponding Private Key and that can be used by the to validate Digital Signatures created with the corresponding Private Key and to encrypt messages or files to be decrypted with the corresponding Private Key.

“Public Key Cryptography” means a form of cryptography (a process of creating and deciphering communications to keep them secure) in which two keys are used. One key encrypts a message, and the other key decrypts the message. One key, the Private Key, is kept secret, and the other, the Public Key, is made available to others. These keys are, in essence, large mathematically related numbers that form a unique pair. Either key may be used to encrypt a message, but only the other corresponding key may be used to decrypt the message.

“Registrar” has the meaning set forth in the CPS.

“Repository” means the information and data repository of IdenTrust located at the following address: <https://secure.identrust.com/certificates/policyts/>

“Signing Certificate” means a Public Key Cryptography certificate that provides authentication of the identity claimed by the certificate holder named in such certificate and create Digital Signatures.

“Validity Period” is the intended term of validity of a Certificate, beginning with the “notBefore” date asserted in the Certificate and ending with the “notAfter” date asserted in the Certificate.

“You” and “Your” refers to the person who is identified in the ID Form. You is a “Subscriber” for the purposes of the CP and CPS.