



# TrustID<sup>®</sup> Certificate Policy

**Version 2.2**  
**April 12, 2017**

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## Revision History

<b>Version</b>	<b>Date</b>	<b>Summary of Changes/Comments</b>
2.0	Sept 15, 2016	Incorporated language to support Secure Email Certificates. Updated format for ease of use.
2.1	October 27, 2016	Updated the document to include updates for the CA/B Forum Baseline Requirements v.1.4.0 and CA/B Forum Extended Validation Guidelines v.1.6.0.
2.2	April 12, 2017	Add SHA-256 hash algorithm support with its own OID for TrustID Personal; TrustID Personal Hardware and TrustID Business certificates

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# 1 INTRODUCTION

## 1.1 GENERAL INFORMATION

### 1.1.1 Overview

This TrustID® Certificate Policy contains the rules governing the use of TrustID Certificates among those parties authorized to participate in the Public Key Infrastructure described by this Policy, namely: (i) PKI Service Providers, consisting of (a) the Policy Management Authority; (b) Issuing Certification Authorities; (c) Registration Authorities; (d) Certificate Manufacturing Authorities, and (e) Repositories; and (ii) End Entities, consisting of (a) Certificate Holders and (b) Authorized Relying Parties. This Policy describes the roles, responsibilities, and relationships of the PKI Service Providers and End Entities (collectively “Participants”), and the rules and requirements for the issuance, acquisition, management, and use of TrustID Certificates to verify Digital Signatures and to encrypt and authenticate electronic communications.

### 1.1.2 General Definitions

**1.1.2.1 Terms** Capitalized terms used in this Policy have the following meanings:

Accept or Acceptance	An End Entity’s act that triggers the End Entity’s rights and obligations with respect to its TrustID Certificate under the applicable Certificate Agreement or Authorized Relying Party Agreement. Indications of Acceptance may include without limitation: (i) using the TrustID Certificate (after issuance); (ii) failing to notify the Issuing CA of any problems with the TrustID Certificate within a reasonable time after receiving it, or (iii) other manifestations of assent.
Account Password	Private data, which may consist of Activation Data, used by the Applicant/PKI Sponsor for authentication and delivered to the CA securely via a server-authenticated SSL/TLS-encrypted Session, and subsequently used for purposes of authentication by the Applicant/PKI Sponsor when performing Certificate management tasks (e.g., delivering Applicant/PKI Sponsor’s PKCS#10 to the CA or retrieving the Certificate) via a server-authenticated SSL/TLS-encrypted session.
Activation Data	Private data used or required to access or activate Cryptomodules (e.g., a personal identification number (PIN), Account Password, or a manually-held key share used to unlock a Private Key prior to creating a Digital Signature).
Affiliated Individual	An Individual having an affiliation with an Organization who has been authorized by the Organization to obtain a TrustID Certificate that identifies the Organization and the fact of the Individual’s affiliation with the Organization. <u>See</u> “Sponsoring Organization.”



Applicant	An Individual or Organization that submits application information to an RA or an Issuing CA for the purpose of obtaining or renewing a TrustID Certificate.
Authority Revocation List (ARL)	A list of revoked CA Certificates. An ARL is a CRL for CA Certificates.
Authorized Relying Party	An Individual or Organization that has entered into an Authorized Relying Party Agreement.
Authorized Relying Party Agreement	A contract between an Individual or an Organization and an Issuing CA allowing the party to rely on TrustID Certificates in accordance with this Policy.
CA Certificate	A Certificate at the beginning of a certification chain within the TrustID PKI hierarchy. A CA Certificate is established as part of the set-up and activation of the Issuing CA. The CA Certificate contains the Public Key that corresponds to the CA Private Signing Key that the Issuing CA uses to create or manage TrustID Certificates. CA Certificates and their corresponding Public Key may be embedded in software, or obtained or downloaded by the affirmative act of an Authorized Relying Party in order to establish a certification chain.
CA Private Signing Key	The Private Key that corresponds to the Issuing CA's Public Key listed in its CA Certificate and used to sign TrustID Certificates.
CA Private Root Key	The Private Key used to sign CA Certificates.
Certificate	A computer-based record or electronic message that: (i) identifies the Certification Authority issuing it; (ii) names or identifies a Certificate Holder, Authorized Relying Party or Electronic Device; (iii) contains the Public Key of the Certificate Holder, Authorized Relying Party or Electronic Device; (iv) identifies the Certificate's Validity Period; (v) is digitally signed by a Certification Authority; and (vi) has the meaning ascribed to it in accordance with applicable standards. A Certificate includes not only its actual content but also all documents expressly referenced or incorporated in it.
Certificate Agreement	The contract between a Certificate Holder and the CA and/or RA that details the procedures, rights, and obligations of each party with respect to a TrustID Certificate issued to the Certificate Holder.
Certificate Holder	An Individual or Organization that: (i) is named or identified in a TrustID Certificate, or is responsible for the Electronic Device named, as the subject of the TrustID Certificate; and (ii) holds a Private Key that corresponds to the Public Key listed in that TrustID Certificate; however, for purposes of interpreting this Policy, persons holding Certificates for administrative purposes (e.g., the subject of an Authorized Relying Party certificate used to access a Repository to verify Certificate status) will not be considered "Certificate Holders" with respect to Certificates issued under this Policy.

Certificate Manufacturing Authority (CMA)	An Organization that manufactures or creates TrustID Certificates for a particular Issuing CA.
Certificate Policy (CP)	A named set of rules that indicates the applicability of Certificates to particular communities and classes of applications and specifies the Identification and Authentication processes performed prior to Certificate issuance, the Certificate Profile, and other allowed uses of Certificates.
Certificate Profile	The protocol used in Section 7 of this Policy to establish the allowed format and contents of data fields within TrustID Certificates, which identify the Issuing CA, the End Entity, the Certificate's Validity Period, and other information that identifies the End Entity.
Certificate Revocation List (CRL)	A database or other list of Certificates that have been revoked prior to the expiration of their Validity Period.
Certification Authority (CA)	An entity that creates, issues, manages and revokes Certificates. See also Issuing CA.
Certification Practice Statement (CPS)	A statement of the practices that a CA employs in creating, issuing, managing and revoking Certificates.
Common Criteria	An internationally recognized set of guidelines for information technology security products, providing assurance to buyers that the process of specification, implementation, and evaluation for any certified computer security product was conducted in a thorough and standard manner.
Cross-Certificate	A Certificate used to establish a trust relationship between two Certification Authorities.
Cryptomodule	Secure software, device, or utility that: (i) generates Key Pairs, (ii) stores cryptographic information, and/or (iii) performs cryptographic functions.
Digital Signature/ Digitally Sign	The transformation of an electronic record by one person using a Private Key and Public Key Cryptography so that another person having the transformed record and the corresponding Public Key can accurately determine: (i) whether the transformation was created using the Private Key that corresponds to the Public Key; and (ii) whether the record has been altered since the transformation was made.
Distinguished Name (DN)	The unique identifier for a Certificate Holder so that he, she or it can be located in a directory (e.g., the DN for a Certificate Holder might contain the following attributes: common name (cn), email address (mail), Organization name (o), Organizational unit (ou), locality (l), state (st) and country (c)).
Electronic Device	Computer software, hardware or other electronic or automated means (including email) configured and enabled by a person to act as its agent and to initiate or respond to electronic records or performances, in whole or in part, without review or intervention by such person.

End Entity(ies)	Certificate Holders and Authorized Relying Parties.
External CA	An independent entity that is not affiliated to IdenTrust that issues Certificates from a Subordinate CA Certificate. Such Subordinate CA Certificate is issued and managed according to this Policy. The External CA will produce and publish a separate CP and CPS that they will be bound to adhere to its terms (each are publically disclosed and linked to on <a href="http://www.IdenTrust.com">www.IdenTrust.com</a> ) and independently audited with publically available reports. They are contractually bound to other obligations by IdenTrust and also bound to comply with application software supplier programs.
High-Security Zone	An area to which access is controlled through an entry point and limited to authorized, appropriately screened personnel and properly escorted visitors, accessible only from Security Zones, separated from Security Zones and Operations Zones by a perimeter. High-Security Zones are monitored 24 hours a day and 7 days a week by security staff, other personnel, and electronic means.
Identification and Authentication (I&A)	To ascertain and confirm through appropriate inquiry and investigation the identity of an End Entity or Sponsoring Organization.
Individual	A natural person and not a juridical person or legal entity.
Internet	The Internet is a global system of interconnected computer networks that uses multiple protocols to communicate data.
Internet Protocol (IP)	The primary protocol in the Internet Layer defined by the Request for Comment 1122 (RFC 1122) - <i>Requirements for Internet Hosts -- Communication Layers</i> , Internet Engineering Task Force, R. Braden, October 1989. The IP has the task of delivering datagrams from the source host to the destination host solely based on the addresses.
Issue Certificates/ Issuance	The act performed by a CA in creating a Certificate, listing itself as "Issuer," and notifying the Applicant of its contents and that the Certificate is ready and available for Acceptance.
Issuing Certification Authority (Issuing CA)	An entity authorized by the PMA to issue and sign Certificates in accordance with this Policy.
Key	A general term used throughout this Policy to encompass any one of the defined keys mentioned in this General Definitions section.
Key Generation	The process of creating a Key Pair.
Key Pair	Two mathematically related Keys (a Private Key and its corresponding Public Key), having the properties that: (i) one Key can be used to encrypt a communication that can only be decrypted using the other Key; and (ii) even knowing one Key it is computationally infeasible to discover the other Key.

Lightweight Directory Access Protocol (LDAP)	A client-server protocol used for accessing an X.500 directory service over the Internet.
Man-in-the-Middle Attack (MitM)	An attack on the authentication protocol run in which the attacker positions himself or herself in between the claimant and verifier so that he can intercept and alter data traveling between them.
Object Identifier (OID)	The unique alphanumeric/numeric identifier registered under the ISO registration standard to reference a specific object or object class. In the PKI established by this Policy, they are used to uniquely identify Certificates issued under this Policy and the cryptographic algorithms supported.
Online Status Check	An online, real-time status check of the validity of a TrustID Certificate. An Online Status Check involving a CRL consists of checking the most recently issued CRL (e.g., not involving a cached CRL).
Operational Period	A Certificate's actual term of validity, beginning with the start of the Validity Period and ending on the earlier of (i) the end of the Validity Period disclosed in the Certificate, or (ii) the revocation of the Certificate.
Operations Zone	An area where access is limited to personnel who work there and to properly escorted visitors. Operations Zones should be monitored at least periodically and should preferably be accessible only from a Reception Zone.
Organization	An entity that is legally recognized in its jurisdiction of origin (e.g., a corporation, partnership, sole proprietorship, government department, non-government organization, university, trust, special interest group or non-profit corporation).
Participants	All PKI Service Providers and End Entities authorized to participate in the PKI defined by this Policy.
PKI Service Providers	The PMA, Issuing CAs, RAs, CMAs, and Repositories participating in the PKI defined by this Policy.
PMA Charter	The document adopted by the PMA that identifies the policies and procedures for administering this Policy.
Policy	This TrustID Certificate Policy.
Policy Management Authority (PMA)	The Organization responsible for setting, implementing and administering policy decisions regarding this Policy.
Private Key	The Key of a Key Pair kept secret by its holder, used to create Digital Signatures and to decrypt messages or files that were encrypted with the corresponding Public Key.
Public Key	The Key of a Key Pair publicly disclosed by the holder of the corresponding Private Key and used by the recipient to validate Digital Signatures created

with the corresponding Private Key and to encrypt messages or files to be decrypted with the corresponding Private Key.

Public Key  
Cryptography

A type of cryptography also known as asymmetric cryptography that uses a Key Pair to securely encrypt and decrypt messages.

Public Key  
Infrastructure  
(PKI)

The architecture, organization, techniques, practices, and procedures that collectively support the implementation and operation of a Certificate-based Public Key Cryptography system.

Reasonable  
Reliance

For purposes of this Policy, an Authorized Relying Party's decision to rely on a TrustID Certificate will be considered Reasonable Reliance if he, she or it:

- Has entered into an Authorized Relying Party Agreement and agreed to be bound by the terms and conditions of this Policy;
- Verified that the Digital Signature in question (if any) was created by the Private Key corresponding to the Public Key in the TrustID Certificate during the time that the TrustID Certificate was valid, and that the communication signed with the Digital Signature had not been altered;
- Verified that the TrustID Certificate in question was valid at the time of the Authorized Relying Party's reliance, by conducting an status check of the Certificate's then-current validity as required by the Issuing CA; and
- Used the TrustID Certificate for purposes appropriate under this Policy and under circumstances where reliance would be reasonable and in good faith in light of all the circumstances that were known or should have been known to the Authorized Relying Party prior to reliance. (An Authorized Relying Party bears all risk of relying on a TrustID Certificate while knowing or having reason to know of any facts that would cause a person of ordinary business prudence to refrain from relying on the Certificate).

Reception Zone

The entry to a facility where the initial contact between the public and the Issuing CA or RA occurs, where services are provided, information is exchanged, and access to Restricted Zones is controlled.

Registration  
Authority (RA)

An entity contractually delegated by an Issuing CA to accept and process Certificate applications, and to verify the identity of potential End Entities and authenticate information contained in Certificate applications, in conformity with the provisions of this Policy and related agreements.

Registration  
Authority  
Agreement

An agreement entered into between an entity and a CA authorizing the entity to act as an RA, and detailing the specific duties and obligations of the RA, including but not limited to, the procedures for conducting appropriate I&A on potential End Entities.

Repository

An online system maintained by an Issuing CA for storing and retrieving Certificates and other information relevant to Certificates, including information relating to Certificate validity or revocation.

Restricted Zones	Any one of: (i) an Operations Zone; (ii) a Security Zone; and (iii) a High Security Zone.
Revocation	The act of making a Certificate permanently ineffective from a specified time forward. Revocation is effected by notation or inclusion in a set of revoked Certificates or other directory or database of revoked Certificates (e.g., inclusion in a CRL).
Security and Operations Manual	A manual, handbook or other publications in either hard-copy or electronic form that outlines the security and general operations standards and rules for a particular PKI.
Security Zone	An area to which access is limited to authorized personnel and to authorized and properly escorted visitors. Security Zones should preferably be accessible from an Operations Zone, and through a specific entry point. A Security Zone need not be separated from an Operations Zone by a secure perimeter. A Security Zone should be monitored 24 hours a day and 7 days a week by security staff, other personnel, or electronic means.
Shared Secret	Activation Data used to assist parties in authenticating identity and establishing a reliable channel of communication. For purposes of establishing identity between an RA and a Certificate Holder, a Shared Secret may consist of an account PIN or online banking password shared solely between the RA and the Certificate Holder, but not the Issuing CA. For purposes of establishing identity between the Certificate Holder and the Issuing CA necessary for Certificate issuance, a Shared Secret consists of different Activation Data, which is shared among the RA, Certificate Holder and Issuing CA.
Secure Email Certificate	A Certificate issued to an email address over which the Certificate Applicant demonstrates control to the RA by the Certificate Applicant responding to a unique challenge sent during the authentication process conducted prior to Issuance. A Secure Email Certificate can be used for the purposes of email signing, email encryption, and client authentication.
Sponsoring Organization	An Organization that has an affiliation with an Individual and has permitted the Individual to hold a TrustID Certificate that identifies the Organization and the fact of the Individual's affiliation with the Organization. <u>See</u> "Affiliated Individual."
Sponsoring Organization Authorization Form	The form used to provide information about an Affiliated Individual who will be authorized by an Organization to hold a TrustID Certificate.
Subject Name	The specific field in a Certificate containing the unique name-identifier for the Certificate Holder.
Token	A Cryptomodule consisting of a hardware object (e.g., a "smart card"), often with memory and a microchip.
Trusted Role	A role involving functions that may introduce security problems if not carried out properly, whether accidentally or maliciously. The functions of Trusted Roles form the basis of trust for the entire PKI.

TrustID Certificate	A Certificate issued pursuant to this Policy.
Trustworthy System	Computer hardware and software that: (i) are reasonably secure from intrusion and misuse; (ii) provide a reasonable level of availability; and (iii) are reasonably suited to perform their intended functions.
Unaffiliated Individual	An Individual not attached or associated with an Organization and wishes to obtain a TrustID Certificate to verify his/her identity and/or an email address.
Validity Period	The intended term of validity of a Certificate, beginning with the date of Issuance ("Valid From" or "Activation" date), and ending on the expiration date indicated in the Certificate ("Valid To" or "Expiry" date).

### 1.1.2.2 Acronyms

#### Definition

ARL	Authority Revocation List
CA	Certification Authority
CMA	Certificate Manufacturing Authority
CP	Certificate Policy
CPS	Certification Practice Statement
CRL	Certificate Revocation List
DN	Distinguished Name
DSA	Digital signature algorithm
FIPS	Federal Information Processing Standard (US Government)
I&A	Identification and Authentication
LDAP	Lightweight Directory Access Protocol
ISO	International Standards Organization
OID	Object Identifier
PIN	Personal Identification Number (e.g. a password)
PKCS	Public Key Cryptography Standard
PKI	Public Key Infrastructure
PKIX	IETF Working Group on Public Key Infrastructure
PMA	Policy Management Authority
RA	Registration Authority

RSA	Rivest-Shamir-Adleman cryptosystem
SHA	Secure Hashing Algorithm
URL	Uniform Resource Locator
VBA	Visual Basic Application
X.500	The ITU-T (International Telecommunication Union-T) standard that establishes a distributed, hierarchical directory protocol organized by country, region, Organization, etc.
X.501	The ITU-T (International Telecommunication Union-T) standard for use of Distinguished Names in an X.500 directory.
X.509	The ITU-T (International Telecommunication Union-T) standard for Certificates. X.509, version 3, refers to Certificates containing or capable of containing extensions.

### 1.1.3 Monetary Amounts

All monetary values used in this Policy are in United States Dollars.

## 1.2 IDENTIFICATION

The American National Standards Institute ("ANSI") has assigned IdenTrust a unique numeric Object Identifier ("OID") of 2.16.840.1.113839. IdenTrust has registered an OID for this Policy, which may not be used except as specifically authorized by this Policy. The Policy OID to be asserted in TrustID Certificates issued in accordance with this Policy will have a base arc of: {joint-iso-ccitt (2) country (16) USA (840) US-company (1) IdenTrust (113839) CP (0) TrustID-v2 (6)}.

### 1.2.1 Certificate Types

The following certificate types and OIDs will be recognized for use within the PKI established by this Policy. The certificate types listed below—Personal, Business, and Server—vary depending on the identity of the Certificate Holder (Individual, Affiliated Individual, and Electronic Device, respectively). All TrustID Certificates issued under this Policy will contain the OID listed below in the Certificate Policies field of the Certificate:

Certificate Type	OID	Description
<b>TrustID Personal</b>	2.16.840.1.113839.0.6.1	Issued in a software Cryptomodule to Unaffiliated Individuals in accordance with Section 3.1.6. Certificate uses an RSA key and it is signed using a SHA-1 algorithm
<b>TrustID Personal SHA-256</b>	2.16.840.1.113839.0.6.1.1	Issued in a software Cryptomodule to Unaffiliated Individuals in accordance with Section 3.1.6 Certificate uses an RSA key and signed using SHA-256 hash algorithm
<b>TrustID Personal Hardware SHA-256</b>	2.16.840.1.113839.0.6.12.1	Issued on an approved hardware Cryptomodule to Unaffiliated Individuals in accordance with the



		sections appropriate to the certificate type and in accordance with section 6.2.1. Certificate uses an RSA key and signed using SHA-256 hash algorithm
<b>TrustID Business</b>	2.16.840.1.113839.0.6.2	Issued in a software Cryptomodule to Individuals who are affiliated with a Sponsoring Organization and issued in accordance with Sections 3.1.4, 3.1.5 and 3.1.6 Certificate uses an RSA key and signed using SHA-256 hash algorithm
<b>TrustID Business SHA-256</b>	2.16.840.1.113839.0.6.2.1	Issued in software Cryptomodule to Individuals who are affiliated with a Sponsoring Organization and issued in accordance with Sections 3.1.4, 3.1.5 and 3.1.6. Certificate uses an RSA key and it is signed using a SHA-256 hash algorithm
<b>TrustID Business Hardware SHA-256</b>	2.16.840.1.113839.0.6.12.2	Issued on an approved hardware Cryptomodule to an Individual who is affiliated with a Sponsoring Organization and issued in accordance with section 6.2.1. Certificate uses an RSA key and signed using SHA-256 hash algorithm
<b>TrustID Server</b>	2.23.140.1.2.2 2.16.840.1.113839.0.6.3	Issued to SSL-enabled Electronic Devices in accordance with Section 3.1.8 Certificate uses an RSA key and signed using SHA-256 hash algorithm
<b>TrustID Extended Validation SSL/TLS</b>	2.23.140.1.1 2.16.840.1.113839.0.6.9	Issued to SSL/TLS-enabled Electronic Devices in accordance with Section 3.1.8 and the CA/B Forum Extended Validation SSL Guidelines as referenced in Annex B of this CP. Certificate uses an RSA key and signed using SHA-256 hash algorithm
<b>TrustID Code Signing</b>	2.16.840.1.113839.0.6.6 (arc)	Not currently issuing these certificate types Certificate uses an RSA key and signed using SHA-256 hash algorithm
<b>TrustID Business for VBA Code Signing</b>	2.16.840.1.113839.0.6.6.1	Issued to Affiliated Individuals for signing software. It requires authentication of the organization, the individual and his/her affiliation to the organization in accordance with Sections 3.1.1, 3.1.4, 3.1.5 and 3.1.6.
<b>TrustID Organization for VBA Code Signing</b>	2.16.840.1.113839.0.6.6.2	Issued to Organizations for signing software. It requires the authentication of the organization, the human sponsor and his/her authority to request in accordance with

		Sections 3.1.1, 3.1.4, 3.1.5 and 3.1.6 and issued to Organizations for signing software. It requires the authentication of the organization, the human sponsor and his/her authority to request in accordance with Sections 3.1.1, 3.1.4, 3.1.5 and 3.1.6.
<b>TrustID FATCA Organization</b>	2.16.840.1.113839.0.6.8	Issued to Organizations operating within the United States Internal Revenue Service (IRS) Foreign Account Tax Compliance Act (FATCA) framework in accordance with Sections 3.1.4; Certificate uses an RSA key and signed using SHA-256 hash algorithm
<b>Administrative CA</b>	2.16.840.1.113839.0.7 (arc)	Used solely for the management and operation of the PKI, including the three following certificate types:
<b>Administrators</b>	2.16.840.1.113839.0.7.1	Issued to CA Administrators
<b>Registration Authorities</b>	2.16.840.1.113839.0.7.2	Issued to Registration Authorities
<b>Authorized Relying Parties</b>	2.16.840.1.113839.0.7.3	Issued to Relying Parties
<b>TrustID Secure Email Software</b>	2.16.840.1.113839.0.6.11.1	Issued in a software Cryptomodule in accordance with Section 3.1.8.1 to Unaffiliated Individuals for the purpose of email signing, email encryption, and client authentication. Certificate uses an RSA key and signed using SHA-256 hash algorithm
<b>TrustID Secure Email Hardware</b>	2.16.840.1.113839.0.6.11.2	Issued in a hardware Cryptomodule in accordance with Section 3.1.8.1 and 6.2.1 to Unaffiliated Individuals for the purpose of email signing, email encryption, and client authentication. Certificate uses an RSA key and signed using SHA-256 hash algorithm

### 1.3 COMMUNITY AND APPLICABILITY

This Policy describes an open-but-bounded Public Key Infrastructure. It describes the rights and obligations of all Participants – i.e., all persons and entities authorized under this Policy to fulfill any of the following roles: Policy Management Authority, Certification Authority, Registration Authority, Certificate Manufacturing Authority, Repository, Certificate Holder and Authorized Relying Party.

#### 1.3.1 PKI Service Providers

1.3.1.1 The PMA                      The PMA for this Policy is IdenTrust Policy Management Authority, which will administer the policy decisions regarding this Policy in the manner provided in the document entitled “Policy Management Authority” and adopted by the management of IdenTrust in 2004.

- 1.3.1.2 Issuing CAs Issuing CAs are Organizations authorized by the PMA to create, sign, issue, and manage Certificates. An Issuing CA may issue TrustID Certificates only if it is licensed to use the TrustID mark and approved by the PMA, following satisfaction of the requirements established under the PMA Charter and satisfaction of the requirements for Certificate interoperability specified by the PMA.
- Each Issuing CA is bound to act according to the terms of this Policy. An Issuing CA's specific practices, in addition to the more general requirements set out in this Policy, must be set out in a Certification Practice Statement adopted by the Issuing CA and approved by the PMA. The Issuing CA's CPS will set forth, among other things, the types of TrustID Certificates to be issued by the Issuing CA (e.g., personal Certificates, business Certificates, server Certificates). An Issuing CA must enter into an agreement with the PMA, for the benefit of all End Entities, to be bound by and comply with the undertakings and representations of this Policy, with respect to all TrustID Certificates it issues.
- 1.3.1.3 Registration Authorities (RAs) Each Issuing CA will remain ultimately responsible for all TrustID Certificates it issues. However, under this Policy, the Issuing CA may subcontract registration and I&A functions to an Organization that agrees to fulfill the functions of an RA in accordance with the terms of this Policy, and who will accept TrustID Certificate applications and locally collect, and verify Applicant identity information to be entered into a TrustID Certificate. An RA operating under this Policy is only responsible for those duties assigned to it by the Issuing CA pursuant to an agreement with the Issuing CA or as specified in this Policy.
- 1.3.1.4 Certificate Manufacturing Authorities (CMAs) The Issuing CA will remain ultimately responsible for the manufacture of TrustID Certificates. However, the Issuing CA may subcontract manufacturing functions to third party CMAs who agree to be bound by this Policy.
- 1.3.1.5 Repositories The Issuing CA will perform the role and functions of the Repository. The Issuing CA may subcontract performance of the Repository functions to a third party Organization that agrees to fulfill the functions of a Repository, and who agrees to be bound by this Policy, but the Issuing CA remains responsible for the performance of those services in accordance with this Policy.
- 1.3.1.6 External Certificate Authorities External CAs are independent entities that are not affiliated to IdenTrust that issue Certificates from a Subordinate CA Certificate. That Subordinate CA Certificate is issued and managed according to this Policy. IdenTrust will be ultimately responsible for the Subordinate CA Certificate it issues contractually to the External CA. The External CA will be responsible for the Certificates it issues and will produce and publish a separate CP and CPS that they will be bound to adhere to its terms (each are publically disclosed and linked to on [www.IdenTrust.com](http://www.IdenTrust.com)) and independently audited with publically available reports. They are contractually bound to other obligations by IdenTrust and also bound to comply with application software supplier programs.

### 1.3.2 End Entities

- 1.3.2.1 Certificate Holders The Issuing CA may issue TrustID Certificates to the following classes of Certificate Holders: Individuals and Organizations.
- 1.3.2.2 Authorized Relying Parties This Policy is intended for the benefit of Individuals and Organizations who have entered into an Authorized Relying Party Agreement to be bound by this Policy.

### 1.3.3 1.3.3 PKI Applicability and Applications

- 1.3.3.1 Purpose TrustID Certificates are intended to support verification of Digital Signatures in applications where: (i) the identity of communicating parties needs to be authenticated; (ii) a message or file needs to be bound to the identity of its originator by a signature; and/or (iii) the integrity of the file or message has to be assured.
- 1.3.3.2 Approved Applications Applications for which TrustID Certificates are suitable include, but are not limited to, applications that:
- provide authentication-based access and secure communication with online sources of information, including those that distribute information based on a fee or subscription and those which handle the Certificate Holder's personal or restricted information, such as financial institutions, governmental agencies, health/medical and insurance providers and others;
  - provide support for form signing and other application processes and filings with governmental and non-governmental Organizations;
  - sign, encrypt, decrypt and/or verify electronic messages and Digital Signatures on contracts, letters of credit, wire transfers, foreign exchange transactions, stock transactions, cash management transactions, security interests, bank statements and other electronic documentation; and sign software that will be trusted by certain operating systems or other software applications.
- 1.3.3.3 Prohibited Applications TrustID Certificates may not be used for: (i) any application requiring fail-safe performance such as: (a) the operation of nuclear power facilities, (b) air traffic control systems, (c) aircraft navigation systems, (d) weapons control systems, or (e) any other system whose failure could lead to injury, death or environmental damage; or (ii) transactions where applicable law prohibits the use of Digital Signatures for such transactions or where otherwise prohibited by law.
- Issuing CAs will not issue certificates for use in any software or hardware architectures that provide facilities for interference with encrypted communications, including but not limited to: (a) active eavesdropping (e.g. MitM) or (b) traffic management of domain names or Internet Protocol (IP) addresses that the Organization does not own or control. The restriction in the preceding sentence shall apply regardless of whether a relying party communicating through the software or hardware architecture has knowledge of it providing facilitates for interference with encrypted communications.

### **1.3.4 Cross-Certification**

The PMA may approve cross-certification between an Issuing CA and other Certification Authorities, and Issuing CAs must inform End Entities of the uses allowed within the cross-certified PKI. Any cross-certification to external organizations will only be done after approval by the PMA or its designee.

## **1.4 CONTACT DETAILS**

This Policy is owned and administered by IdenTrust Services LLC.

### **1.4.1 Specification / Policy Administration Organization**

The PMA can be reached at:

IdenTrust Policy Management Authority  
55 Hawthorne St, Suite 400  
San Francisco, CA 94105

### **1.4.2 Contact Person**

Questions regarding the implementation and administration of this Policy should be directed to:

IdenTrust PMA Co-Chairperson  
55 Hawthorne St, Suite 400  
San Francisco, CA 94105

Or via email to [helpdesk@IdenTrust.com](mailto:helpdesk@IdenTrust.com).

### **1.4.3 Person Determining CPS Suitability**

The PMA will determine the suitability of any CPS to this Policy.

## **2 GENERAL PROVISIONS**

### **2.1 APPORTIONING LEGAL RESPONSIBILITIES AMONG PARTIES**

#### **2.1.1 PKI Service Provider Obligations, Representations and Liability**

No joint venture, partnership, trust, agency, or fiduciary relationship is established or deemed to be established among any of the parties using this Policy or the PKI established pursuant hereto. Issuance of TrustID Certificates in accordance with this Policy does not make the Issuing CA, or any RA, an agent, fiduciary, trustee, or other representative of Certificate Holders or Authorized Relying Parties.

PKI Service Providers assume no liability whatsoever in relation to the use of TrustID Certificates or associated Key Pairs for any use other than in accordance with this Policy or related agreements. Each End Entity will indemnify and hold the PKI Service Providers and their respective directors, officers, employees, agents and affiliates harmless from any and all liability arising out of the End Entity's use of a TrustID Certificate for other than its intended use.

The PKI Service Providers, and their employees, servants or agents, make no representations or warranties, express or implied, other than as expressly stated in this Policy or in an agreement between the PKI Service Provider and an End Entity. Except as expressly prohibited in this Policy, PKI Service Providers may disclaim

all warranties and obligations of any type, including without limitation: (i) any warranty of merchantability; (ii) any warranty of fitness for a particular purpose; (iii) any warranty of accuracy of information provided; and (iv) any warranty of non-infringement.

The PMA, Issuing CAs, and RAs are neither intermediaries nor guarantors of the underlying transactions between End Entities. Recourse, liability and dispute resolution for claims solely between End Entities (e.g., claims of non-performance not related to Certificate Holder identity) shall be under applicable law. Claims against PKI Service Providers are limited to showing that the PKI Service Providers operated in a manner inconsistent with this Policy, the applicable CPS or a related agreement or warranty. PKI Service Providers are responsible to an Authorized Relying Party only if the Authorized Relying Party has complied with all obligations, terms, and conditions of this Policy and of the applicable Authorized Relying Party Agreement, and only to the extent otherwise allowed by this Policy. In addition, PKI Service Providers are responsible to an Authorized Relying Party only for direct damages suffered by such Authorized Relying Party that are (i) caused by the failure of the PKI Service Provider to comply with the terms of this Policy, the CPS or a related agreement or warranty, and (ii) sustained by such Authorized Relying Party as a result of Reasonable Reliance on a TrustID Certificate in accordance with this Policy.

PKI Service Providers may enter into indemnification agreements with other PKI Service Providers to appropriately allocate the risk and financial responsibility arising from the parties' respective duties and obligations.

## 2.1.2 Issuing CA Obligations, Representations and Liability

The Issuing CA is responsible for all aspects of the issuance and management of a TrustID Certificate including: (i) the application and enrollment process; (ii) the Identification and Authentication process; (iii) the actual Certificate manufacturing process; (iv) publication of the Certificate; (v) revocation of the Certificate; (vi) renewal of the Certificate; and (vii) ensuring that all aspects of the Issuing CA services and CA operations and infrastructure related to Certificates issued under this Policy are performed in accordance with the requirements, representations, and warranties of this Policy, including the following:

2.1.2.1 Notification of Certificate Issuance and Revocation Issuing CAs (CAs who have cross-certified or are otherwise authorized to issue TrustID Certificates by the PMA) may enter into arrangements to provide notification of certificate issuance and revocation to each other and to share other information relevant to the operation of the PKI established by this Policy. The Issuing CA must make an online Certificate status database or Certificate Revocation Lists available to End Entities in accordance with Section 4.10. The Issuing CA must notify an End Entity when a TrustID Certificate bearing the End Entity's DN is issued or revoked.

2.1.2.2 Certificate Holder Warranties Issuing CAs must provide the following warranties, in separate writing or in contract, to all Certificate Holders of TrustID Certificates they issue:

- The Issuing CA has issued and managed the TrustID Certificate in accordance with the applicable Certificate Agreement (and in accordance with this Policy and any applicable CPS, if this Policy has been incorporated by reference in the Certificate Agreement (see Section 2.1.2.7)); and
- The TrustID Certificate meets all requirements of the applicable Certificate Agreement (and this Policy and any applicable CPS, if this Policy has been incorporated by reference in the Certificate Agreement (see Section 2.1.2.7)).

Such warranties shall be made as of: (i) the time of the Certificate Holder's Acceptance of the TrustID Certificate; and (ii) the time that the Certificate Holder's TrustID Certificate is used during its Operational

Period.

- 2.1.2.3 Authorized Relying Party Warranties An Issuing CA may provide a validation warranty to an Authorized Relying Party for a per transaction amount for transactions in which the Authorized Relying Party exercises Reasonable Reliance on a TrustID Certificate. In such instances, the Issuing CA warrants that:
- The Issuing CA has issued and managed the TrustID Certificate in accordance with this Policy;
  - The Issuing CA complied with the requirements of this Policy and any applicable CPS when verifying the identity of the Certificate Holder;
  - There are no material misrepresentations of fact in the TrustID Certificate known to the Issuing CA, and the Issuing CA has taken steps as required under this Policy to verify the information contained in the TrustID Certificate;
  - The Issuing CA has taken all steps required by this Policy to ensure that the Certificate Holder's submitted information has been accurately transcribed to the TrustID Certificate;
  - Information provided by the Issuing CA concerning the current validity of the TrustID Certificate is accurate and that validity has not been diminished by the Issuing CA's failure to promptly revoke the TrustID Certificate in accordance with Section 4.9; and
  - The TrustID Certificate meets all material requirements of this Policy and any applicable CPS.
- These warranties apply to any Authorized Relying Party who: (i) relies on a TrustID Certificate in an electronic transaction in which the TrustID Certificate played a material role in verifying the identity of one or more persons or devices; (ii) exercises Reasonable Reliance on that TrustID Certificate; and (ii) follows all procedures required by this Policy and by the applicable Authorized Relying Party Agreement for verifying the status of the TrustID Certificate. These warranties are made to the Authorized Relying Party as of the time the Repository is referenced to determine TrustID Certificate validity, and only if the TrustID Certificate is valid and not revoked at that time.
- 2.1.2.4 Warranty Limitations The warranties offered to both Certificate Holders and Authorized Relying Parties will be subject to the limitations set forth elsewhere in this Policy. Issuing CAs may provide further limitations and exclusions on these warranties as the Issuing CA deems appropriate, relating to: (i) the End Entity's (a) improper use of Certificates or Key Pairs, (b) failure to safeguard Private Keys, (c) failure to comply with the provisions of this Policy or of any agreement with the Issuing CA or RA, and/or (d) other actions giving rise to any loss; (ii) events beyond the reasonable control of the Issuing CA and the RAs; and (i) time limitations for the filing of claims. However, such limitations and exclusions may not, in any event, be less than those provided for in 2.1.2.3.
- 2.1.2.5 Time Between Certificate Request and Issuance There is no stipulation for the period between the receipt of an application for a TrustID Certificate and the issuance of a TrustID Certificate, but the Issuing CA will make reasonable efforts to ensure prompt issuance.

- 2.1.2.6 Certificate Revocation and Renewal
- The Issuing CA must ensure that any procedures for the expiration, revocation and renewal of a TrustID Certificate will conform to the relevant provisions of this Policy and will be expressly stated in a Certificate Agreement and any other applicable document outlining the terms and conditions of Certificate use, including ensuring that: (i) Key Changeover Procedures are in accordance with Section 5.6; (ii) notice of revocation of a Certificate will be posted to an online Certificate status database and/or a CRL, as applicable, within the time limits stated in Section 4.9; and (iii) the address of the online Certificate status database and/or CRL is defined in the TrustID Certificate.
- 2.1.2.7 End Entity Agreements
- The Issuing CA will enter into agreements with End Entities governing the provision of Certificate and Repository services and delineating the parties' respective rights and obligations.
- The Issuing CA will ensure that all Certificate Agreements incorporate by reference the provisions of this Policy regarding the Issuing CA's and the Certificate Holder's rights and obligations. In the alternative, the Issuing CA may ensure that its Certificate Agreements, by their terms, provide the respective rights and obligations of the Issuing CA and the Certificate Holders as set forth in this Policy, including without limitation the parties' rights and responsibilities concerning the following:
- Procedures, rights and responsibilities governing (i) application for a TrustID Certificate, (ii) the enrollment process, (iii) Certificate issuance, and (iv) Certificate Acceptance;
  - The Certificate Holder's duties to provide accurate information during the application process;
  - The Certificate Holder's duties with respect to generating and protecting its Keys;
  - Procedures, rights and responsibilities with respect to I&A;
  - Any restrictions on the use of TrustID Certificates and the corresponding Keys;
  - Procedures, rights and responsibilities governing (a) notification of changes in Certificate information, and (b) revocation of TrustID Certificates;
  - Procedures, rights and responsibilities governing renewal of TrustID Certificates;
  - Any obligation of the Certificate Holder to indemnify any other Participant;
  - Provisions regarding fees;
  - The rights and responsibilities of any RA that is party to the agreement;
  - Any warranties made by the Issuing CA and any limitations on warranties or liability of the Issuing CA and/or an RA;
  - Provisions regarding the protection of privacy and confidential information; and
  - Provisions regarding Alternative Dispute Resolution.



Nothing in the Certificate Agreements may waive or otherwise lessen the obligations of the Certificate Holder as provided in Section 2.1.4 of this Policy.

The Issuing CA will ensure that all Authorized Relying Party Agreements incorporate by reference the provisions of this Policy regarding the Issuing CA's and the Authorized Relying Party's rights and obligations. Nothing in the Authorized Relying Party Agreements may waive or otherwise lessen the obligations of the Authorized Relying Party as provided in Section 2.1.5 of this Policy.

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|----------|--|---|
| 2.1.2.8  | Protection of Private Keys                   | The Issuing CA must ensure that its Private Keys and Activation Data are protected in accordance with Parts 4 and 6 of this Policy.   |
| 2.1.2.9  | Restrictions On Issuing CA's Private Key Use | The Issuing CA must ensure that its CA Private Signing Key is used only to sign Certificates and CRLs. The Issuing CA must ensure that Private Keys issued to its personnel to access and operate CA applications are used only for such purposes. To the extent CA personnel require or wish to use Certificates for non-CA purposes, they should be issued separate Certificates appropriate for such use.  |
| 2.1.2.10 | Ensuring Compliance                          | The Issuing CA must ensure that: (i) it only accepts information from RAs that understand and are obligated to comply with this Policy; (ii) it complies with the provisions of this Policy in its certification and Repository services, issuance and revocation of TrustID Certificates and issuance of CRLs; (iii) it makes reasonable efforts to ensure RA and End Entity adherence to this Policy with regard to any TrustID Certificates issued under it; and (iv) its or any RAs' authentication and validation procedures are implemented as set forth in Part 3. |
| 2.1.2.11 | Consequences of Breach                       | An Issuing CA's liability to an End Entity will be determined in accordance with any agreement between the Issuing CA and the End Entity, as such liability may be limited by Section 2.1.1 and other provisions of this Policy.  |

### 2.1.3 RA Obligations and Liability

The Issuing CA must ensure that all its RAs comply with all the relevant provisions of this Policy and the Issuing CA's CPS. The Issuing CA shall continue to be responsible for any matters delegated to an RA, although an Issuing CA and an RA may enter into an indemnification agreement in accordance with Sections 2.1.1.

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|---------|---|---|
| 2.1.3.1 | Notification of Certificate Issuance and Revocation | Unless otherwise provided by contract, there are no requirements that an RA notify a Certificate Holder or Authorized Relying Party of the issuance or revocation of a TrustID Certificate.   |
| 2.1.3.2 | Accuracy of RA Representations                      | When an RA submits End Entity or Sponsoring Organization information to an Issuing CA, it certifies to the Issuing CA that it has authenticated the identity of that End Entity or Sponsoring Organization in accordance with Parts 3 and 4 of this Policy. |
| 2.1.3.3 | Protection of RA Private Keys                       | Each person performing RA duties online through a remote administration application with the Issuing CA must ensure that his or her Private Keys are protected in accordance with Parts 5 and 6 of this Policy.   |

- 2.1.3.4 Restrictions On RA Private Key Use Private Keys used by RA personnel to access and operate RA Applications online with the Issuing CA must not be used for any other purpose.
- 2.1.3.5 RA Security and Operations Manual Each RA will comply with the provisions of an RA Security and Operations Manual provided by the Issuing CA to its RAs.
- 2.1.3.6 Consequences of Breach An RA's liability to an End Entity will be determined in accordance with any agreement between the RA and the End Entity, as such liability may be limited by Section 2.1.1 and other provisions of this Policy.

#### **2.1.4 Applicant/Certificate Holder Obligations, Representations and Liability**

The responsibilities of each Applicant/Certificate Holder are to:

- 2.1.4.1 Representations Provide complete and accurate responses to all requests for information made by the Issuing CA (or an RA) during Applicant registration, Certificate application, and I&A processes; and upon issuance of a TrustID Certificate naming the Applicant as the Certificate Holder, review the Certificate to ensure that all Certificate Holder information included in it is accurate, and to Accept or reject the Certificate in accordance with Section 4.4;
- 2.1.4.2 Protection of Certificate Holder Private Key Generate a Key Pair using a Trustworthy System, and take reasonable precautions to prevent any compromise, modification, loss, disclosure, or unauthorized use of the Private Key;
- 2.1.4.3 Restrictions on Certificate Holder Private Key Use Use the TrustID Certificate and the corresponding Private Key exclusively for purposes authorized by this Policy and only in a manner consistent with this Policy, including but not limited, in the case of Code Signing certificates, to not using the Private Key to digitally sign hostile code, including spyware or other malicious software (malware) downloaded without user consent; and,
- 2.1.4.4 Notification Upon Private Key Compromise Instruct the Issuing CA (or an RA) to revoke the TrustID Certificate promptly upon any actual or suspected loss, disclosure, or other compromise of the Private Key, or, in the case of a TrustID Certificate issued to an Affiliated Individual under Section 3.1.5, whenever the Affiliated Individual is no longer affiliated with the Sponsoring Organization.
- 2.1.4.5 Consequences of Breach A Certificate Holder who is found to have acted in a manner counter to these obligations will have his, her, or its TrustID Certificate revoked, and will forfeit all claims he, she, or it may have against PKI Service Providers.
- 2.1.4.6 Other Agreements A Certificate Holder's obligations will be governed by the Certificate Agreement between the Certificate Holder and the Issuing CA.

#### **2.1.5 Authorized Relying Party Obligations, Representations and Liability**

Prior to relying on or using a TrustID Certificate issued under this Policy, an Authorized Relying Party is obligated to:

- 2.1.5.1 Use of Certificates For Appropriate Purpose Ensure that the TrustID Certificate and intended use are appropriate under the provisions of this Policy;

2.1.5.2	Verification Responsibilities	Use the TrustID Certificate only in accordance with the certification path validation procedure specified in X.509 and PKIX; and
2.1.5.3	Revocation Check Responsibility	Check the status of the TrustID Certificate by Online Status Check or against the appropriate and current CRL, as applicable, in accordance with the requirements stated in Section 4.10.
2.1.5.4	Reasonable Reliance	For Digital Signatures created during the Operational Period of a TrustID Certificate, an Authorized Relying Party has a right to rely on the Certificate only under circumstances constituting Reasonable Reliance as defined in Section 1.1.2.1 of this Policy.
2.1.5.5	Consequences of Relying on Revoked Certificate	If an Authorized Relying Party relies on a TrustID Certificate that was expired or that the Authorized Relying Party knew or should have known was revoked at the time of reliance (e.g., a decision to rely on a revoked TrustID Certificate based on the reasons for revocation, information from other sources, or specific business considerations pertaining to the Authorized Relying Party), the Authorized Relying Party does so at its own risk and, in so relying, waives any warranties that any PKI Service Provider may have provided.
2.1.5.6	Consequences of Breach	An Authorized Relying Party found to have acted in a manner counter to these obligations will forfeit all claims he, she or it may have against any PKI Service Providers.
2.1.5.7	Other Agreements	An Authorized Relying Party's obligations will be governed by the Authorized Relying Party Agreement between the Authorized Relying Party and the Issuing CA.
2.1.6	Repository Obligations, Representations and Liability	A Repository is responsible for maintaining a secure system for storing and retrieving Certificates, a current copy, or a link to a current copy, of this Policy, and other information relevant to Certificates, and for providing information regarding the status of Certificates as valid or invalid that can be determined by an Authorized Relying Party.

## 2.2 LIMITATION ON LIABILITY

This Policy establishes an open-but-bounded PKI. PKI Service Providers will not be liable to any person who relies upon a Certificate unless such liability is clearly established by contract, special warranty or law.

This Policy establishes an open-but-bounded PKI. PKI Service Providers will not be liable to any person who relies upon a Certificate unless such liability is clearly established by contract, special warranty, or law.

Unless otherwise provided in a separate writing or contract, the total, maximum, aggregate liability of an Issuing CA or RA for all TrustID Certificates issued under this Policy and for all transactions relying on TrustID Certificates is \$10,000,000.

Except with respect to the Secure Email Certificate type of TrustID Certificate and unless otherwise provided in a separate writing or contract, the maximum potential liability for an Issuing CA or RA to any Authorized Relying Party with respect to any one TrustID Certificate upon which the Authorized Relying Party relies will be limited to: (a) \$100,000 per transaction; and (b) \$250,000 for all transactions in which the Authorized Relying Party relies on the TrustID Certificate.

With respect to the Secure Email Certificate type of TrustID Certificate, the maximum potential liability for an Issuing CA or RA to any Authorized Relying Party with respect to any one Secure Email Certificate upon

which the Authorized Relying Party relies will be limited to: (a) \$100 per transaction; and (b) \$250 for all transactions in which the Authorized Relying Party relies on the Secure Email Certificate.

Notwithstanding the foregoing provisions of this Section 2.2, the Issuing CA and RAs may limit their liability to a Certificate Holder with respect to the Certificate Holder's TrustID Certificate to the amount received by the Issuing CA and/or RA from the Certificate Holder with respect to such TrustID Certificate.

## **2.3 FINANCIAL RESPONSIBILITY**

### **2.3.1 Administrative Processes (ADR)**

Participants may be required to participate in, and bear financial responsibility for, a centrally-administrated Alternative Dispute Resolution (ADR) process established under Section 2.4.3.

## **2.4 INTERPRETATION AND ENFORCEMENT**

### **2.4.1 Governing Law**

The enforceability, construction, interpretation, and validity of this Policy will be governed by the laws of the United States of America and the law of the State of Utah, without regard to its conflicts of law principles.

### **2.4.2 Specific Provisions/ Incorporation of Policy**

The Issuing CA must ensure that its agreements with RAs and End Entities contain appropriate provisions that (i) incorporate the provisions of this Policy by reference, or (ii) provide to the respective contracting parties the protections established by this Policy.

### **2.4.3 Dispute Resolution Procedures**

In the event of any dispute or disagreement between two or more Participants ("Disputing Parties") arising out of or related to this Policy or a TrustID Certificate, the Disputing Parties will use their best efforts to settle the dispute or disagreement through mediation or good faith negotiations following notice from one Disputing Party to the other(s). If the Disputing Parties cannot reach a mutually agreeable resolution of the dispute or disagreement within sixty (60) days following the date of such notice, then the Disputing Parties will submit the dispute to binding arbitration. The American Arbitration Association's Rules for Commercial Arbitration and Optional Rules for Emergency Measures of Protection will apply to the proceedings.

This provision will not limit the right of party to obtain other recourse and relief under any applicable law for disputes or disagreements that do not arise out of or which are not related to this Policy or a TrustID Certificate.

## **2.5 FEES**

Notice of any fee charged to a Certificate Holder or Authorized Relying Party must be brought to the attention of that entity.

### **2.5.1 Certificate Issuance, Renewal, and Revocation Fees**

Issuing CAs and RAs may establish and charge a reasonable TrustID Certificate issuance fee for providing I&A, registration and Certificate issuance services to potential End Entities.

## **2.5.2 Certificate Access Fees**

The Issuing CA may establish and charge a reasonable fee for providing TrustID Certificate status information services.

## **2.5.3 Revocation Status Information Access Fees (Certificate Validation Services)**

The Issuing CA may establish and charge a reasonable fee for providing TrustID Certificate revocation information services.

## **2.5.4 Fees for Other Services such as Policy Information**

The Issuing CA and RAs may establish and charge other reasonable fees. However, no fee may be charged for access to review the provisions of this Policy.

## **2.5.5 Refund Policy**

Any fees collected for Certificate applications that are not approved will be refunded.

## **2.6 NOTICE AND PUBLICATION**

### **2.6.1 Publication of CA Information**

Each Issuing CA will operate or cause the operation of a secure online Repository that is available to Authorized Relying Parties and that contains: (i) issued TrustID Certificates; (ii) a CRL or online Certificate status database (or both); (iii) the Issuing CA's CA Certificate for its CA Private Signing Key; (iv) past and current versions of the Issuing CA's CPS; (v) a copy of this Policy; and (vi) other relevant information relating to TrustID Certificates.

### **2.6.2 Frequency of Publication**

TrustID Certificates are published following Acceptance by the Certificate Holder in accordance with the procedure specified in Section 4.3. If the Issuing CA elects to publish CRLs, the CRLs will be published as specified in Section 4.10.

### **2.6.3 Access Controls**

The Issuing CA will not impose any access controls on: (i) this Policy; (ii) the Issuing CA's CA Certificate; and (iii) past and current versions of the Issuing CA's CPS. The Issuing CA may impose access controls on TrustID Certificates and Certificate status information, in accordance with provisions of this Policy.

### **2.6.4 Location**

The location of publication will be one appropriate to the Certificate-using community, in accordance with the total security requirements, and will identify an X.500 directory and an LDAP interface.

### **2.6.5 Revocation Information**

The sole source of information regarding the validity or revocation of a TrustID Certificate will be that provided by the Issuing CA pursuant to an Authorized Relying Party contract. Revocation reason codes should be provided through revocation mechanisms (e.g., the reason Code in an X.509 Version 2 CRL). In order to

preserve trust in the PKI, the dissemination of information concerning the events leading up to an investigation of a revocation should be limited to those involved.

## **2.7 COMPLIANCE INSPECTION**

### **2.7.1 Frequency**

An Issuing CA will undergo a review and approval process by the PMA to demonstrate compliance with this Policy. This Policy makes no stipulation as to the exact frequency of compliance inspections, but inspections for re-certification will be required anytime a significant change in Issuing CA operations is made. In any event, the Issuing CA, RAs, and CMAs must certify annually that they have at all times during the period in question complied with the requirements of this Policy. The Issuing CA, RAs, and CMAs must also state any periods of non-compliance with this Policy and provide reasons for non-compliance.

### **2.7.2 Identity and Qualifications of Inspector**

Subject to further qualifications identified in Section 2.7.4, Compliance Inspectors must: (i) have qualifications in accord with commercial best practices; (ii) perform CA or Information System Security inspections as their primary responsibility; and (iii) be familiar with the Issuing CA's practices.

### **2.7.3 Inspector's Neutrality**

The Compliance Inspector(s) and CA must have a contractual relationship for the performance of the inspection, or be sufficiently separated organizationally from the Issuing CA to provide an unbiased, independent evaluation.

### **2.7.4 Scope of Audit/Inspection**

Inspections will be substantially similar to: (i) the Common Criteria Protection Profile for Commercial Security 2 published by the National Institute of Standards and Technology (CS2); (ii) a Report of Policies and Procedures in Operation and Test of Operational Effectiveness conducted pursuant to the guidance provided in the American Institute of Certified Public Accountants' ("AICPA's") Statement on Auditing Standards (SAS) Number 70, Reports on the Processing of Transactions by Service Organizations, Type Two Review (SAS70); (iii) AICPA/CICA WebTrust for Certification Authorities (CA WebTrust); and/or (iv) any other appropriate standards as determined by the PMA.

SAS 70 and CA WebTrust are performed by an accredited public accountant or nationally-recognized accounting firm and any CS2 audit must be performed by a Certified Information Systems Auditor or a Certified Information Systems Security Professional.

Inspections must follow any guidelines adopted by the PMA, including whether the Issuing CA's practices comply with the technical, procedural and personnel policies and practices outlined in this Policy. This inspection requirement does not require a review of whether RAs implement and comply with technical, procedural and personnel practices and policies set forth in this Policy. An RA will conduct an internal review of compliance with this Policy, certify compliance to the Issuing CA on an annual basis, and be subject to audits for security, systems and procedures by either its regulator, licensing body, the Issuing CA or the PMA.

### **2.7.5 Actions Taken as a Result of Audit/Inspection**

Issuing CA inspection results must be submitted to the Issuing CA's regulator or licensing body where applicable, and the PMA. If irregularities are found, the Issuing CA must submit a report to its regulator or licensing body and the PMA as to any action the Issuing CA will take in response to the inspection report. Where the Issuing CA fails to take appropriate action in response to the inspection report, the Issuing CA's regulator, licensing body or the PMA may: (i) indicate the irregularities, but allow the Issuing CA to continue operations until the next programmed inspection; (ii) allow the Issuing CA to continue operations for a

maximum of thirty (30) days pending correction of any problems prior to revocation; (iii) downgrade the assurance level of any Certificates issued by the Issuing CA (including Cross-Certificates); or (iv) revoke the Issuing CA's Certificate. Any decision regarding which of these actions to take will be based on the severity of the irregularities. Any remedy may include permanent or temporary CA cessation, but all relevant factors must be considered prior to making a decision. A special audit may be required to confirm the implementation and effectiveness of the remedy. The Issuing CA will post any appropriate results of an inspection, in whole or in part, so that it is accessible for review by Certificate Holders, Authorized Relying Parties and RAs. The manner and extent of the publication will be defined by the Issuing CA.

## **2.8 PRIVACY AND DATA PROTECTION POLICY**

### **2.8.1 Sensitivity of Information**

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| 2.8.1.1 | Non-Private Information | TrustID Certificates and related status information (including CRLs), and personal or Organization information appearing in them or in public directories, are not considered confidential. Information contained on a single TrustID Certificate, and related status information, will not be considered confidential when the information is used in accordance with the purposes of providing CA Services and carrying out the provisions of this Policy. However, such information may not be used by any non-Authorized Relying Party or for any unauthorized purpose (e.g., mass, unsolicited emailings, junk email, spam, etc.). A TrustID Certificate should only contain information that is relevant and necessary to effect transactions with the Certificate. |
| 2.8.1.2 | Private Key Information | Private Keys are sensitive and confidential information and, therefore, Private Keys should be held in strictest confidence. Under no circumstances will any Private Key appear unencrypted outside the Cryptomodule.   |
| 2.8.1.3 | CA and RA Information   | All non-public information stored locally on Issuing CA and/or RA equipment (not in the Repository) is considered confidential for purposes of this Policy. Access to this information will be restricted to those with an official need-to-know in order to perform their official duties. Any information pertaining to Issuing CA management of TrustID Certificates, such as compilations of Certificate information, shall be treated as confidential.   |

### **2.8.2 Permitted Acquisition of Private Information**

The Issuing CA or RA should collect only such personal information about an End Entity or Sponsoring Organization that is necessary for the issuance of a TrustID Certificate to the End Entity. For the purpose of proper administration of TrustID Certificates, the Issuing CA or RA may request non-Certificate information to be used in issuing and managing Certificates (e.g., identifying numbers, business or home addresses and telephone numbers). But such information will only be used for purposes of Certificate management and issuance. Collection of personal information may be subject to collection, maintenance, retention, and protection requirements of state and federal law.

### **2.8.3 Opportunity of Owner to Correct Private Information**

End Entities must be given access and the ability to correct or modify their personal or Organization information. The Issuing CA or RA must provide this information on appropriate request, but only after taking proper steps to authenticate the identity of the requesting party.

## **2.8.4 Release of Information to Third Parties**

PKI Service Providers will not disclose any information deemed confidential under this Section 2.8, to any third party, except when: (i) authorized by this Policy; (ii) required to disclose by law, governmental rule or regulation, or court order; or (iii) when necessary to effect an appropriate use of a TrustID Certificate. All requests for disclosure of information considered confidential under this Section 2.8 must be made in writing. The Issuing CA may choose to further define or restrict its disclosure of Certificate-related information. Unless prohibited by law, a PKI Service Provider will give all interested persons or parties reasonable prior written notice before disclosing any information considered confidential under this Section 2.8. Non-disclosure of confidential information will remain an obligation notwithstanding the status of a TrustID Certificate (current or revoked) or the status of the Issuing CA.

## **2.9 INTELLECTUAL PROPERTY RIGHTS**

A Private Key will be treated as the sole property of the legitimate holder of the TrustID Certificate containing the corresponding Public Key. "TrustID" is registered in the U.S. Patent and Trademark Office as a mark of IdenTrust Inc. This Policy, its OID and the TrustID mark are the intellectual property of IdenTrust Inc., protected by trademark, copyright and other laws regarding intellectual property, and may be used only pursuant to a license or other express permission from IdenTrust Inc. and only in accordance with the provisions of this Policy. Any other use of the above without the express written permission of the owner is expressly prohibited.

## **2.10 LEGAL VALIDITY OF CERTIFICATES**

### **2.10.1 Issuance**

To be legally valid, a TrustID Certificate must be issued in accordance with this Policy and any applicable law.

### **2.10.2 Acceptance**

The act of Acceptance will be logged by the Issuing CA and may consist of a record made when the End Entity downloads the Certificate. Such act will be recorded and maintained in an auditable trail kept by the Issuing CA in a trustworthy manner that comports with industry standards and any applicable laws or provisions of this Policy or related agreements.

### **2.10.3 Operational Period**

A revoked or expired TrustID Certificate may not be used for any purpose. No action taken by an Authorized Relying Party will be considered valid for purposes of this PKI unless the Authorized Relying Party's Digital Signature verification request is able to confirm that the Digital Signature in question was created during the Operational Period of a valid TrustID Certificate.

### **2.10.4 Rule of Repose Allowing Ultimate Termination of Certificate**

Unless otherwise specified by the Parties, reliance on a TrustID Certificate is no longer enforceable by an Authorized Relying Party against the Issuing CA or RA four months after termination of the applicable Authorized Relying Party Agreement or two (2) years after the Authorized Relying Party's validation of the TrustID Certificate with the Issuing CA's Repository, whichever occurs first.



## 3 IDENTIFICATION AND AUTHENTICATION

### 3.1 INITIAL REGISTRATION

#### 3.1.1 Identification and Authentication

The Issuing CA is responsible for performing the I&A of End Entities prior to the issuance of TrustID Certificates. The Issuing CA may perform I&A itself, or may designate one or more persons to act as RA. RAs may designate one or more employees or agents, to be referred to as Local Registration Agents, to perform I&A in accordance with this Part 3.

Certificate Type	Identification Requirements
<b>TrustID Personal</b>	Identity shall be established by: Verification of the identity of the Unaffiliated Applicant based on section: 3.1.6.
<b>TrustID Business</b>	Identity shall be established by: Verification of the identity of the affiliated Applicant based on section: 3.1.5. Verification of the Organization based on section 3.1.4.
<b>TrustID Server</b>	Identity shall be established by: Authorization and/or ownership by Domain Name Registrant and Verification of the Subject Identity Information (i.e., Identity, DBA/Tradename, Authenticity of Certificate Request, Verification of Individual Applicant, Verification of Country), in each case based on the applicable requirements set forth in Annex A. With the exception of TrustID Extended Validation SSL Certificate which shall also establish identity through the applicable requirements set forth in Annex B.
<b>Administrative CA (Administrators and Registration Authorities)</b>	Identity shall be established by: Verification of the identity of the affiliated Applicant based on section: 3.1.5 Verification of the Organization based on section 3.1.4
<b>Administrative CA (Authorized Relying Parties)</b>	Identity shall be established by: Verification of the identity of the Relying Party based on section 3.1.7
<b>TrustID FATCA Organization</b>	Identity shall be established by: Verification of the Organization based on section 3.1.4.
<b>TrustID Secure Email Software</b>	Identity shall be established by: Demonstration that the Applicant of the certificate had control of the Applicant provided email address at the time of email verification, based on section 3.1.8.1
<b>TrustID Secure Email Hardware</b>	Identity shall be established by: Demonstration that the Applicant of the certificate had control of the Applicant provided email address at the time of email verification, based on section 3.1.8.1

If applications are transmitted electronically, via email or a web-site, the transmissions must be secure (e.g., SSL or similar protocol); otherwise, applications should be submitted by first class U.S. mail or in person.

#### 3.1.2 Types of Names

The Subject Name used for TrustID Certificates shall be the End Entity's authenticated common name. Each End Entity must have a clearly distinguishable and unique X.501 Distinguished Name ("DN") in the Certificate Subject Name field and in accordance with PKIX Part 1. The DN must be in the form of an X.501 printable string and must not be blank.

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|---------|---|--|
| 3.1.2.1 | Need for Names to be Meaningful           | <p>The contents of each Certificate Subject and Name fields must have an association with the authenticated name of the End Entity.</p> <ul style="list-style-type: none"> <li>• In the case of Individuals, the authenticated common name should be a combination of first name, surname, and optionally initials.</li> <li>• For Affiliated Individuals, the DN may also include an Organization position or role.</li> <li>• In the case of End Entities that are Organizations, the DN will reflect the authenticated legal name of the End Entity.</li> <li>• Where a Certificate refers to a role or position, the Certificate must also contain the identity of the person who holds that role or position.</li> <li>• An SSL Certificate issued for an Electronic Device must include the authenticated name of the Electronic Device and, if applicable, the name of the responsible Individual or Organization.</li> </ul> |
| 3.1.2.2 | Rules for Interpreting Various Name Forms | The Issuing CA may defer to a naming authority for guidance on name interpretation and subordination.  |
| 3.1.2.3 | Uniqueness Of Names                       | <p>The Subject Name listed in a TrustID Certificate shall be unambiguous for Certificates issued by the Issuing CA and conform to X.500 standards for name uniqueness. If necessary, additional numbers or letters may be appended to the real name to ensure the name's uniqueness within the domain of TrustID Certificates issued by the Issuing CA. Each name shall be unique for a single Certificate Holder. A CA may issue more than one Certificate with the same unique name to the same Certificate Holder.</p> <p>Wildcard forms are allowed, subject to the restrictions imposed by Application Software Suppliers programs.</p>   |
| 3.1.2.4 | Name Claim Dispute Resolution Procedure   | The Issuing CA should reserve the right to make all decisions regarding End Entity names in TrustID Certificates. If necessary, a party requesting a TrustID Certificate may be required to demonstrate its right to use a particular name. The Issuing CA will investigate and correct if necessary any name collisions brought to its attention. If appropriate, the Issuing CA will coordinate with and defer to the appropriate naming authority.  |
| 3.1.2.5 | Use of Names and Trademarks               | An End Entity is not guaranteed that its Distinguished Name or Subject Name will contain any requested trademark. The Issuing CA is not required to subsequently issue a new TrustID Certificate to the rightful owner of any name if the Issuing CA has already issued to that owner a TrustID Certificate containing a DN and Subject Name that are sufficient for identification within the PKI. The Issuing CA is not obligated to seek evidence of trademarks or court orders.  |

### 3.1.3 Method to Prove Possession of Private Key

Applicants are required to prove possession of the Private Key corresponding to the Public Key in a Certificate request, which may be done by signing the request with the Private Key. The Issuing CA shall establish that the Applicant is in possession of the Private Key corresponding to the Public Key submitted with the application in accordance with an appropriate secure protocol, such as that described in the IETF PKIX Certificate Management Protocol. In the case where the Private Key is generated directly on a Token, or in a Key generator that benignly transfers the Key to a Token, then the End Entity is deemed to be in possession

of the Private Key at the time of generation or transfer. If the End Entity is not in possession of the Token when the Key is generated, then the Token will be delivered immediately to the End Entity via a trustworthy and accountable method (see Section 6.1.2).

### 3.1.4 Authentication of Organization Identity

Requests by an Organization for Certificates may be made electronically and must include the Organization's legal name and address. The minimum I&A required of an Organization under this Policy requires confirmation that: (i) the Organization legally exists and has conducted business from the address listed in the Certificate application; and (ii) the information contained in the Certificate application is correct. When I&A is performed by an RA, the RA will conduct I&A in accordance with its "Know Your Customer" policy or other similar procedures, which may include a review of official government records and/or engagement of a reputable third party vendor of business information to provide validation information concerning the Organization applying for the Certificate, such as: (i) legal company name; (ii) type of entity; (iii) year of formation; (iv) names of directors and officers; (v) address; (vi) telephone number; and (vii) proof of good standing in the jurisdiction where the Applicant is incorporated or otherwise organized.

Organization information should also be verified by cross-checking it with trusted information in a data base of user-supplied business information, from a third party vendor of such business information, or from the Organization's financial institution references, and by calling the Organization's telephone number. Disconnected phone service and other insufficient, false, or suspicious information provided by the Organization warrants further investigation. If requested follow-up information is not forthcoming, or if an Applicant refuses to produce any such requested information, the Certificate application should not be approved. The RA may rely on information previously obtained concerning the Organization and will keep a record of the type and details of information used for verifying identity. Such procedures shall not conflict with other stipulations of this Policy.

### 3.1.5 Certificates for Affiliated Individuals

An Organization's Certificates may be issued to Affiliated Individuals after Authentication of Organization Identity outlined in Section 3.1.4 and confirming with the Sponsoring Organization that the Individual has the affiliation alleged in the Certificate application and is authorized to hold a certificate identifying the individual as affiliated with the Organization. The identity of an individual who is affiliated to an Organization is confirmed as explained below in Section 3.1.6. For those cases where there are several individuals acting in one capacity, a Certificate may be issued in the Organization's name. In these cases, such Organizational Certificate may only be issued after the Issuing CA has performed I&A of the Affiliated Individual who will be initially responsible for the Organizational Certificate. Thereafter, the Organization is responsible and assumes liability related to maintaining a list of Individuals authorized to use the Organization's Certificate(s). The name of the person to whom the Organization's Token is issued will be retained by the Issuing CA and RA, and the Organization is responsible for ensuring control of these Certificates and their associated Private Keys and accounting for who had control of the Keys and when. In cases where the affiliation between the organization and the responsible Affiliated Individual is discontinued, the Organization shall replace him or her with a new responsible Affiliated Individual through a request to the RA or CA. The new responsible Affiliated Individual will undergo the same I&A process as explained above

### 3.1.6 Identification and Authentication of Individual Identity

The issuance of a TrustID Certificate will be based on I&A performed by the CA or RA. Process documentation shall include a signed (in writing or digitally) indication by the person performing the identification that the person named was properly identified. The number and types of identification documents (IDs), the process documentation and the authentication requirements for issuance of a Certificate shall depend upon the type of certificate as set forth in the table below:

Certificate Type	Identification Requirements
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<b>TrustID Personal Certificate</b>	<p>Identity shall be established by:</p> <p>Verification and validation of identity information provided by the Applicant, including out-of-band confirmation, performed in accordance with Section 3.1.6.3;</p> <p>Maintenance of an ongoing, trusted business relationship in accordance with Section 3.1.6.5; or</p> <p>Contemporaneous in-person identification consisting of a review of at least two Acceptable Forms of ID, one of which shall be a Government-issued Photo-ID (see Section 3.1.6.1 below), performed in accordance with Section 3.1.6.2.</p>
<b>TrustID Business Certificate</b>	<p>Sponsoring Organization confirms the Affiliated Individual's affiliation with the Sponsoring Organization.</p>

- 3.1.6.1 Acceptable Forms of Identification Documents (IDs) All Individuals seeking issuance of a TrustID Certificate who apply in person must present satisfactory proof of identity.
- (i) The following are considered by this Policy to be acceptable “Government-issued Photo IDs” for in-person I&A (all photo IDs must be currently-valid (i.e., unexpired) at the time of presentment by the Applicant for in-person identification):
- a government-issued driver's license or non-driver's license identification card;
  - a passport;
  - a military ID;
  - an alien registration card or naturalization certificate (with photograph);
  - a national health card (with photograph); and
  - another currently-valid photo ID issued by a governmental agency.
- (ii) The following are considered by this Policy to be other “Acceptable Forms of ID”:
- a current college photo identification card;
  - a currently-valid major credit card;
  - an employer identification card (with photograph).
  - a social security or national health card (without a photograph);
  - an original or certified copy of a birth certificate;
  - an original or certified copy of a court order with name and date of birth;
  - a utility bill invoiced within the last 60 days that contains a matching name and address;
  - a monthly or quarterly statement from a financial institution (e.g., brokerage, mortgage, depository institution) issued within the last 60 days that contains a matching name and address;
  - an insurance policy containing name and date of birth;
  - a voter registration card;

- a concealed handgun license;
- a pilot's license;
- a marriage license;
- a high school or college diploma;
- a vehicle title;
- a library card; and
- third-party affidavits of identity based on personal acquaintance with the Applicant.

3.1.6.2 Performance of In-Person Identification

In-person identification may be performed by, and in the presence of:

- a CA or a CA's trusted agent;
- an RA or an RA's trusted agent (i.e., a Local Registration Agent);
- an authorized representative of an Affiliated Individual's Sponsoring Organization;
- a licensed notary, or
- a person or entity certified by a governmental agency as being authorized to confirm identities (e.g., a driver's license bureau, a county clerk, etc.)

All information submitted by the Applicant for in-person identification must be reviewed and cross-checked to determine that it is (i) internally consistent; and (ii) consistent with the information contained in the application for the certificate. Identity established in this manner shall be communicated to the CA by a signed communication (in writing or digitally) indicating that the Applicant was properly identified.

Documentation that in-person identification was performed may be submitted electronically in accordance with Section 3.1.6.4.

3.1.6.3 Verification and Validation of Information

Verification and validation of registration information shall consist of a comparison of registration information with trusted information, and an out-of-band confirmation process.

The comparison may be performed electronically or through other trusted means (e.g., manual review after receipt of database printout by mail). Registration information provided by the Applicant must include at least his or her name, address, telephone number, email address and the serial numbers from two Acceptable Forms of ID, one of which shall be a Government-issued Photo ID. The "trusted information" used for comparison may consist of either (i) a data base of user-supplied information previously compiled and maintained by the CA or RA based on an antecedent identification of and continuing relationship with the user; or (ii) information provided through third party vendors of such information.

The "out-of-band confirmation process" may consist of (i) delivery of a Shared Secret to a confirmed and trusted data point (e.g., street address, telephone number or email address), (ii) delivery in-person of a Shared Secret upon presentment of at least two Acceptable Forms of ID in accordance with Sections 3.1.6.1 and 3.1.6.2, (iii) use of a Shared Secret between the Individual identified in the application and the CA or RA pursuant to an antecedent identification and ongoing relationship, (iv) presentment by the

Applicant during the application process of information that the CA or RA can be reasonably assured would be known only to the person identified in the application; or (v) another equivalent process.

3.1.6.4 Attestation by an employer or other person Identity may be established by an attestation signed (in writing or digitally) by an authorized representative (e.g., a supervisor, administrative officer, information security officer, authorizing official, certificate coordinator, etc) of the Applicant's employer that has been identified and authenticated in accordance with Section 3.1.4, or by a person or entity certified by a government agency as being authorized to confirm identities, provided that the attestation is checked to ensure legitimacy.

3.1.6.5 Know Your Customer I&A If (i) the RA has previously established the identity of an Individual, and (ii) the RA and the Individual have an ongoing, trusted business relationship (e.g., commercial, banking or employment) sufficient to satisfy the RA of the Individual's identity, then the RA may rely on such prior identification and ongoing relationship to satisfy the I&A requirements of this Policy and to process the request for a TrustID Certificate. In addition, the RA may perform the out-of-band confirmation with respect to such Individual by (i) in-person delivery, based on the RA's personal knowledge of the Individual (e.g., in an employment relationship) or reasonable identification at the time of delivery, or (ii) use of a Shared Secret between the RA and the Individual, previously established in connection with the prior identification and ongoing relationship described above.

The RA will ensure that it has collected or reviewed, and kept records of the type and details of, information regarding the individual's identity that meets the minimum requirements of its "Know Your Customer" policy, or other similar procedures, which may include verification of all of the following identification information supplied by the Applicant: (i) first name, middle initial, and last name; (ii) street address; and (iii) home or work telephone number.

The RA should determine whether it has a record of the Applicant's persistent street address and verification of a telephone number by calling the Applicant's residence or place of employment. Disconnected phone service, no record of employment, or other insufficient, false, or suspicious information provided by the Individual warrant further investigation. If requested follow-up information is not forthcoming, or if an Applicant refuses to produce any requested information, the Certificate application should not be approved.

Such Know Your Customer procedures shall not conflict with other stipulations of this Policy.

3.1.6.6 Authentication The Issuing CA must ensure that the Applicant's identity information and Public Key are adequately bound. This association may be established by the use of a Shared Secret (e.g., a password, code or number), exchanged between the RA, the Applicant and the Issuing CA or through a secure referral process. If a Shared Secret is used, care must be taken to ensure that the Applicant and the Issuing CA or RA are the only recipients of the Shared Secret. If an account PIN is used, the RA should not provide it to the Issuing CA. Other mechanisms to achieve such binding may also include the use of a PKI-wide database, system account, or similar authentication mechanisms

### **3.1.7 Authorized Relying Parties**

I&A of Authorized Relying Parties may be performed by the Issuing CA and RAs as a consequence of the enrollment process by which an Authorized Relying Party enters into an Authorized Relying Party Agreement with the Issuing CA.

### **3.1.8 Electronic Devices**

A TrustID Certificate request identifying an Electronic Device as the subject of a Certificate may only be made by a human sponsor of an approved End Entity for whom the Electronic Device's signature is attributable for the purposes of accountability and responsibility. When issuing a TrustID Certificate identifying an Electronic Device as the subject of the Certificate, the Issuing CA shall conform with the provisions of Appendix A (which is incorporated herein by reference); provided, however, when such Certificate is an Extended Validation SSL Certificate, the Issuing CA shall conform with the provisions of Appendix B (which is incorporated herein by reference). In the event of any conflict between the provisions of this CP and the provisions of Annex A or Annex B, then the provisions of Annex A or Annex B, as applicable, shall govern. A TrustID Certificate identifying an Electronic Device as the subject of the Certificate can only be issued by an Issuing CA that can ensure accomplishment of the I&A required by this Section.

#### **3.1.8.1 Secure Email Certificate**

The Secure Email Certificate can be used for the purposes of email signing, email encryption, and client authentication and can only be issued after the CA or RA confirms that the Applicant can demonstrate control of the email address, which is to be contained in the certificate, at the time that email verification is performed by the Issuing CA or RA.

Control of the email address shall be demonstrated via a process that: (i) is conducted in an automated fashion, in which a system generated email is sent to the Certificate Applicant, using the email address to be included in the Certificate; (ii) such email shall contain a unique, system generated code that will be used for email confirmation and the URL of an email confirmation website; (iii) that the recipient of such automated email shall confirm receipt of the email by visiting the aforementioned URL and by supplying the unique, system-generated code provided in automated email and the Applicant provided Account Password supplied during the Certificate Application; and (iv) successful verification of the unique, system generated code and the Applicant provided Account Password against the CA database.

Confirmation of the Applicant's identity is not performed for this type of certificate.

## **3.2 CERTIFICATE RE-KEY, RENEWAL, AND UPDATE**

### **3.2.1 Certificate Re-Key**

As long as an End Entity's TrustID Certificate has not been revoked, the End Entity may, within three months prior to the end of the TrustID Certificate's Validity Period, request issuance of a new TrustID Certificate with a new Key Pair. Such a request must be made to the Issuing CA or RA that originally issued or authorized the TrustID Certificate, and may be made electronically via a Digitally Signed message based on the old Key Pair in the original TrustID Certificate.

### **3.2.2 Certificate Renewal**

Renewing a TrustID Certificate means creating a new TrustID Certificate with the same name, Public Key, and authorizations as the old one, but a new, extended Validity Period and a new serial number. A Certificate may be renewed if the Key Pair has not reached the end of its validity, the Private Key has not been compromised, and the End Entity name and attributes are correct. Thus, the Issuing CA may choose to

implement a three-year re-key period with an initial issue and two annual renewals before re-key is required. The old Certificate need not be revoked, but must not be further re-keyed, renewed, or updated.

### **3.2.3 Certificate Update**

Updating a TrustID Certificate means creating a new TrustID Certificate that: (i) has the same or a different Public Key, (ii) has a different serial number, and (iii) differs in one or more other fields from the old Certificate. For example, the Issuing CA may choose to update a TrustID Certificate of a Certificate Holder who gains an authorization. The old Certificate may or may not be revoked, but must not be further re-keyed, renewed, or updated.

### **3.2.4 Re-Key, Renewal or Update of Affiliated Individual's Certificate**

Re-key, renewal, or update of the TrustID Certificate of an Affiliated Individual will require that the affiliation between the Affiliated Individual and his or her Sponsoring Organization still exists.

## **3.3 RE-KEY AFTER REVOCATION OR EXPIRATION**

Revoked or expired TrustID Certificates may not be re-keyed, renewed, or updated. Applicants with revoked or expired TrustID Certificates will, upon reapplication, be subject to the same I&A procedures as first-time Applicants.

## **3.4 REVOCATION REQUEST**

An End Entity may request revocation of his, her, or its TrustID Certificate at any time for any reason. The Issuing CA, when faced with such a request, must adopt authentication mechanisms that balance the need to prevent unauthorized requests against the need to quickly revoke TrustID Certificates. Therefore, in the event the request is electronically submitted, the identity of the requestor may be authenticated on the basis of the Digital Signature used to submit the message. If the request is signed using the Private Key corresponding to the requestor's Public Key, such a request will always be accepted as valid.

# **4 CERTIFICATE LIFE CYCLE OPERATIONAL REQUIREMENTS**

## **4.1 CERTIFICATE REQUEST**

This Policy is not intended to impose implementation requirements on the Issuing CA or End Entities. However, this Policy does identify the required information and procedures that constitute assurance and support trust in the PKI. To this end, the Policy endorses the following procedures for satisfying the security requirements of this PKI. The following steps are required when applying for a TrustID Certificate: (i) establish identity of subject (per Section 3); (ii) obtain a Key Pair for each TrustID Certificate required; (iii) prove to the Issuing CA that the Public Key forms a functioning Key Pair with the Private Key held by the End Entity; and (iv) provide a point of contact for verification of any roles or authorizations requested.

### **4.1.1 Who Can Request a Certificate**

The Certificate application process may be initiated by Individuals or Organizations.

## **4.2 Certificate Request Processing**

### **4.2.1 Certificate Request Process**

Applicants will complete a Certificate application and provide requested information in a form prescribed by the Issuing CA in accordance with this Policy. An Applicant must also enter into a Certificate Agreement or



Authorized Relying Party Agreement with the Issuing CA. All applications are subject to review, approval and acceptance by the Issuing CA.

#### **4.2.2 Time to Process a Certificate Request**

There is no stipulation for the period between the receipt of an application for a Certificate and its issuance. However, the Issuing CA should respond promptly to all such applications.

### **4.3 CERTIFICATE ISSUANCE**

After all application and approval processes identified in this Policy are completed, the Issuing CA will: (i) issue the requested TrustID Certificate; (ii) notify the Applicant of the TrustID Certificate's issuance; and (iii) make the TrustID Certificate available to the Applicant for Acceptance. The procedures for notifying the Applicant of the TrustID Certificate's issuance, and the procedure used to deliver or make the Certificate available to the Applicant must be secure and confidential.

### **4.4 CERTIFICATE ACCEPTANCE**

An End Entity's Acceptance of its TrustID Certificate will be a pre-condition to the End Entity's use of such TrustID Certificate. The Issuing CA will define in its agreements with End Entities (or in its CPS, if incorporated by reference in its agreements with End Entities) the procedure that constitutes Acceptance by an End Entity. The process of issuance, notification and Acceptance, and the mechanisms used, may depend on factors such as where the Key Pair is generated and how the TrustID Certificate is made available to the End Entity. By Accepting a TrustID Certificate, the End Entity warrants that all of the information provided by the End Entity (and by its Sponsoring Organization, where applicable) and included in the TrustID Certificate, and all representations made by the End Entity (and by its Sponsoring Organization, where applicable) as part of the application and I&A process, are true and not misleading.

### **4.5 NOTIFICATION OF CERTIFICATE ISSUANCE TO OTHERS**

Notification of Certificate issuance to others may be effectuated by publication of the TrustID Certificate in a recognized Repository.

### **4.6 CERTIFICATE USAGE**

TrustID Certificates may not be used for purposes counter to the principles and applications outlined in this Policy.

### **4.7 PROCESSING A REQUEST FOR A NEW KEY**

#### **4.7.1 Circumstances for Request of a New Key Certification**

A request for new Key certification may be made to expedite certification of a new Key Pair to (i) replace an existing Certificate revoked for a reason other than Key compromise, (ii) replace an existing Certificate revoked for Key compromise, pursuant to Section 4.7.3; or (iii) obtain a second Certificate with a different Distinguished Name, attribute, or assurance level.

#### **4.7.2 Who Can Request**

Only the End Entity may request certification of a new Key.

### 4.7.3 Treatment of a Request for Certification of a New Key

If out of band processes are in place to authenticate an End Entity (such as a Shared Secret or bio-metric means of identity verification), it is not necessary for an Issuing CA or RA to subject the request to a complete re-certification, even if the Private Key has been compromised

### 4.7.4 Notification of Certification Request for a New Key to End Entity

The notification procedures used by the Issuing CA or RA should be the same as with a new End Entity request.

## 4.8 CERTIFICATE MODIFICATIONS

The Issuing CA may allow for Certificate modification for any of the following changes during the Certificate's Operational Period: (i) legal name due to marriage, divorce or court petition; (ii) Organizational affiliation; (iii) location information; (iv) email address; or (v) any attribute/extension of a Certificate.

## 4.9 CERTIFICATE REVOCATION

### 4.9.1 Circumstances for Revocation

- |         |                       |   |
|---------|-----------------------|---|
| 4.9.1.1 | Permissive Revocation | Permissive Revocation encompasses the following scenarios: <ul style="list-style-type: none"><li>• An End Entity may request revocation of his, her, or its TrustID Certificate at any time for any reason.</li><li>• A Sponsoring Organization may request revocation of a TrustID Certificate issued to an Affiliated Individual and/or human sponsor, of the Sponsoring Organization, at any time for any reason.</li><li>• The Issuing CA may revoke a TrustID Certificate for any reason, including without limitation the failure of the End Entity (or any Sponsoring Organization, where applicable) to meet its obligations under this Policy, the applicable CPS, or any other agreement, regulation, or law applicable to the TrustID Certificate that may be in force.</li><li>• This includes revoking a TrustID Certificate when the Issuing CA suspects that a compromise of the corresponding Private Key has occurred.</li></ul> |
| 4.9.1.2 | Required Revocation   | Required Revocation encompasses the following scenarios: <ul style="list-style-type: none"><li>• An End Entity or a Sponsoring Organization (where applicable) will promptly request revocation of a TrustID Certificate whenever: (i) any of the information in the TrustID Certificate changes or becomes obsolete; (ii) the Private Key, or the media holding the Private Key, associated with the TrustID Certificate is known or suspected of being compromised; or (iii) an Affiliated Individual is no longer affiliated with a Sponsoring Organization.</li><li>• The Issuing CA will revoke a TrustID Certificate: (i) upon request of the End Entity (or Sponsoring Organization, where applicable); (ii) upon failure of the End Entity (or the Sponsoring Organization, where applicable) to meet its material obligations under this Policy, any applicable CPS, or any other agreement, regulation, or law that</li></ul>           |

may be in force that is applicable to the TrustID Certificate; (iii) if knowledge or reasonable suspicion of compromise is obtained; (iv) if the Issuing CA determines that the TrustID Certificate was not properly issued in accordance with this Policy and/or any applicable CPS; (v) if knowledge or reasonable suspicion of misuse is obtained (i.e., use of Code Signing Certificate to sign malicious code).

#### **4.9.2 Who Can Request Revocation**

Different parties may request Certificate Revocation as follows:

- The Issuing CA may summarily revoke Certificates within its domain.
- An RA can request the revocation of an End Entity's TrustID Certificate on behalf of the End Entity, the Sponsoring Organization, or other authorized party, or on its own behalf.
- An End Entity is authorized to request the revocation of his, her, or its own Certificate, as is a Certificate Holder's Sponsoring Organization.

In any case, notice should be provided to the End Entity promptly after revocation.

#### **4.9.3 Procedure for Revocation Request**

As described in this Policy, a Certificate revocation request should be promptly communicated to the Issuing CA, either directly or through the RA authorized to accept such notices on behalf of the Issuing CA. A Certificate revocation request may be communicated electronically if it is Digitally Signed with the Private Key of the End Entity (or of the Sponsoring Organization, where applicable). Alternatively, the End Entity (or Sponsoring Organization, where applicable) may request revocation by contacting the Issuing CA or its RA in person and providing adequate proof of identification in accordance with this Policy or an equivalent method.

#### **4.9.4 Time to Process a Revocation**

The Issuing CA shall revoke a TrustID Certificate as quickly as practical after receipt of a proper revocation request and confirmation of the authority of the person requesting revocation. The Issuing CA may suspend a TrustID Certificate prior to making a determination on whether to revoke it. Promptly following revocation of a TrustID Certificate, the Issuing CA shall update the online Certificate database and/or CRL, as applicable. All revocation requests and the resulting actions taken by the Issuing CA will be archived.

#### **4.9.5 Revocation Checking Requirements**

Use of revoked TrustID Certificates could have damaging or catastrophic consequences in certain applications. Therefore, before relying on a TrustID Certificate an Authorized Relying Party must conduct a validation request in accordance with the method and procedures established by the Issuing CA pursuant to Section 4.10. If it is temporarily infeasible to obtain revocation information, then the Authorized Relying Party must either reject use of the TrustID Certificate, or make an informed decision to accept the risk, responsibility, and consequences of using a TrustID Certificate whose authenticity cannot be guaranteed to the standards of this Policy.

### **4.10 CERTIFICATE STATUS SERVICES**

#### **4.10.1 Certificate Status Checking Methods**

Each Issuing CA shall provide one or more secure, trustworthy methods for Authorized Relying Parties to verify the validity and status of TrustID Certificates, which shall include either (i) CRLs, and/or (ii) an online

Certificate status database. Where an Issuing CA makes available to Authorized Relying Parties more than one method of verifying the validity and status of TrustID Certificates, it may establish one of the methods as the primary method, and may disclaim all warranties and liability to any Authorized Relying Party to the extent the Authorized Relying Party uses the other method(s).

#### **4.10.2 Certificate Revocation Lists**

When an Issuing CA provides CRLs as a method of verifying the validity and status of TrustID Certificates, the following requirements will apply:

- |          |                              |   |
|----------|------------------------------|---|
| 4.10.2.1 | CRL Issuance<br>Frequency    | CRLs will be issued at least weekly, even if there are no changes or updates to be made, to ensure timeliness of information. If there are circumstances under which the Issuing CA will post early updates, these will be spelled out in a CPS or in the Authorized Relying Party Agreements used by the Issuing CA. The Issuing CA will ensure that superseded CRLs are removed from the directory system upon posting of the latest CRL. |
| 4.10.2.2 | CRL Checking<br>Requirements | Authorized Relying Parties who rely on a CRL must in their validation requests check a current, valid CRL for the Issuing CA in the Certificate path and obtain a current CRL.  |
| 4.10.2.3 | CRL Latency                  | Authorized Relying Parties who rely on a CRL must (i) check for an interim CRL before relying on a TrustID Certificate, and (ii) log their validation requests. Failure to do so negates the ability of the Authorized Relying Party to claim that it acted on the TrustID Certificate with Reasonable Reliance. Interim CRLs will only be made available to Authorized Relying Parties.  |

#### **4.10.3 Online Status Checking**

When an Issuing CA provides an online Certificate status database as a method of verifying the validity and status of TrustID Certificates, the following requirements will apply:

- |          |   |  |
|----------|---|--|
| 4.10.3.1 | Online<br>Revocation/Status<br>Checking<br>Availability | The Issuing CA will validate online, near-real-time the status of the TrustID Certificate indicated in a Certificate validation request message.   |
| 4.10.3.2 | Online Revocation<br>Checking<br>Requirements           | Authorized Relying Parties who rely on an online Certificate status database must (i) validate a TrustID Certificate with such database before relying on the Certificate, and (ii) log the validation request. Failure to do so negates the ability of the Authorized Relying Party to claim that it acted on the TrustID Certificate with Reasonable Reliance. |

#### **4.10.4 Other Forms of Revocation Advertisements Available**

An Issuing CA may also use other methods to publicize revoked TrustID Certificates.

### **4.11 END OF SUBSCRIPTION**

No stipulation.

## 4.12 PRIVATE KEY RECOVERY

If a Key Pair is used for signature and confidentiality purposes, recovery of the Private Key is prohibited unless the Issuing CA provides mechanisms (hardware, software, or procedural) that permit recovery of the Private Key while protecting it from being used to impersonate the End Entity.

# 5 CA FACILITY AND MANAGEMENT CONTROLS

## 5.1 PHYSICAL CONTROLS

The Issuing CA, and all RAs, CMAs and Repositories, will implement appropriate physical security controls to restrict access to the hardware and software (including the server, workstations, and any external cryptographic hardware modules or Tokens) used in connection with providing CA services. Access to such hardware and software will be limited to those personnel performing in a Trusted Role as described in Section 5.2.1. Access will be controlled through the use of electronic access controls, mechanical combination locksets, or deadbolts. Such access controls must be manually or electronically monitored for unauthorized intrusion at all times.

### 5.1.1 Site Location and Construction

The site for the Issuing CA's server must satisfy the requirements for a High-Security Zone, including: (i) be manually or electronically monitored for unauthorized intrusion at all times; (ii) ensure that access to the Issuing CA server is limited to those personnel identified on an access list and implement dual access control requirements to the Issuing CA server for such personnel; (iii) ensure personnel not on the access list are properly escorted and supervised; (iv) ensure a site access log is maintained and inspected periodically; and (v) ensure all removable media and paper containing sensitive plain text information are stored in secure, protective containers.

All RA sites must be located in areas that satisfy the controls required for a Reception Zone. If an RA workstation is used for online entity management with the Issuing CA, the workstation must be located in either: (i) a Security Zone; or (ii) an Operations Zone while attended, with all media security protected when unattended. The Issuing CA must ensure that the operation of the RA's site provides appropriate security protection of the Cryptomodule, all system software and Private Keys. For example, the Cryptomodule and the RA's Private Key should be stored in a secure container or safe. Where a PIN or password is recorded, it must be stored in a security container accessible only to designated personnel. Employees of RAs must not leave their workstations unattended when the cryptography is in an unlocked state (i.e., when the PIN or password has been entered). A workstation that contains Private Keys on a hard drive must be physically secured or protected with an appropriate access control product. Hardware Cryptomodules must be protected physically, which may be done through site protection.

### 5.1.2 Physical Access

Issuing CA equipment will always be protected from unauthorized access. Authenticating RA equipment will be protected from unauthorized access while the Cryptomodule is installed and activated. The RA will implement physical access controls to reduce the risk of equipment tampering even when the Cryptomodule is not installed and activated. These security mechanisms will be commensurate with the level of threat in the RA equipment environment. For example, RA equipment in facilities with controlled access occupied primarily by security personnel will not require an additional layer of controlled access surrounding inactivated RA equipment. RA equipment in less secure environments will require additional protection, such as being located in a room that is kept locked when the RA security or authorized personnel are not present. Removable CA Cryptomodules will be inactivated and placed in locked containers sufficient for housing equipment commensurate with the classification, sensitivity, or value level of the information being protected by the Certificates issued. Any Activation Data used to access or enable the Cryptomodule or Issuing CA

equipment will be stored separately. Such information should be memorized and not written down. If such information is written, it must be securely stored in a locked container.

A security check to the facility housing Issuing CA equipment will occur at least once every 24 hours. The check should ensure that: (i) the equipment is in a state appropriate to the current mode of operation (e.g., that Cryptomodules and removable hard disks are in place when “open”, and secured when “closed”); (ii) any security containers are properly secured; (iii) physical security systems (e.g., door locks, vent covers) are functioning properly; and (iv) the area is secured against unauthorized access. A role or person will be made explicitly responsible for making such checks. When a role is responsible, a log identifying the individual performing such a check will be maintained. A record will be kept that describes the type of checks performed, the time, and the person who performed them. If the Issuing CA equipment is located in a continuously attended facility, there will be a security check once per shift. If the facility is not continuously attended, the last person to depart will initial a sign-out sheet that asserts that the facility entrance door is locked and that, where installed, intrusion detection systems are activated. If the facility housing the Issuing CA equipment will be unattended for periods greater than 24 hours, it will be protected by an intrusion detection system. Additionally, a check will be made at least once every 24 hours to ensure that all doors to the facility are locked and there have been no attempts at forceful entry.

### **5.1.3 Power and Air Conditioning**

The facility which houses the Issuing CA equipment will be supplied with power and air conditioning sufficient to create a reliable operating environment. In addition, personnel areas within the facility must be supplied with sufficient utilities to satisfy operational, health, and safety needs. The actual quantity and quality of utility service will depend on how the facility operates, e.g., its times of operation (24 hours/7 days or 8 hours/5 days), or whether online Certificate status checking is provided. The Issuing CA equipment will have backup capability sufficient to automatically lockout input, finish any pending actions, and record the state of the equipment before lack of power or air conditioning causes a shutdown. The revocation mechanisms will be supported by uninterruptible power supplies and sufficient backup power generation.

### **5.1.4 Water Exposures**

This Policy makes no stipulation on prevention of exposure of Issuing CA equipment to water beyond that called for by best business practice. Issuing CA equipment will be installed such that it is not in danger of exposure to water, e.g., on tables or elevated floors. Moisture detectors will be installed in areas susceptible to flooding. CA operators who have sprinklers for fire control will have a contingency plan for recovery should the sprinklers malfunction, or cause water damage outside of the fire area.

### **5.1.5 Fire Prevention and Protection**

This Policy makes no stipulation on prevention of exposure of Issuing CA equipment to fire beyond that called for by best business practice. An automatic fire extinguishing system will be installed in accordance with local code. The Issuing CA will have a contingency plan, which accounts for damage by fire.

### **5.1.6 Media Storage**

Media will be stored so as to protect it from accidental damage (water, fire, electromagnetic). Media that contains audit, archive, or backup information will be stored in a location separate from the Issuing CA equipment.

### **5.1.7 Waste Disposal**

Normal office waste will be removed or destroyed in accordance with best business practices. Media used to collect or transmit information discussed in Section 2.8 will be destroyed, such that the information is unrecoverable, prior to disposal.

### **5.1.8 Off-Site Backup**

System backups, sufficient to recover from system failure, will be made on a periodic schedule, described in the CPS. At least one backup copy will be stored at an offsite location (separate from the Issuing CA equipment). Only the latest backup need be retained. The backup will be stored at a site with physical and procedural controls commensurate to that of the operational CA system.

## **5.2 PROCEDURAL CONTROLS**

### **5.2.1 Trusted Roles**

A Trusted Role is one whose incumbent performs functions that can introduce security problems if not carried out properly, whether accidentally or maliciously. The people selected to fill Trusted Roles must be careful and above reproach as described in the next Section. The functions performed in Trusted Roles form the basis of trust in the entire PKI.

### **5.2.2 Number of Persons Required per Task**

The Issuing CA will utilize commercially reasonable practices to ensure that one person acting alone cannot circumvent safeguards.

The Issuing CA must ensure that no single individual may gain access to End Entity Private Keys stored by the Issuing CA. At a minimum, procedural or operational mechanisms must be in place for key recovery, such as a Split-Knowledge Technique, to prevent the disclosure of the Encryption Key to an unauthorized individual. Multi-user control is also required for CA Key generation as outlined in Section 6.2.2. All other duties associated with CA roles may be performed by an individual operating alone. The Issuing CA must ensure that any verification process it employs provides for oversight of all activities performed by privileged CA role holders.

To best ensure the integrity of the Issuing CA equipment and operation, it is recommended that wherever possible a separate individual be identified for each Trusted Role. The separation provides a set of checks and balances over the Issuing CA operation. Under no circumstances will the incumbent of a CA role perform his or her own auditor function.

### **5.2.3 Identification and Authentication for Each Role**

All Issuing CA personnel must have their identity and authorization verified before they are: (i) included in the access list for the Issuing CA site; (ii) included in the access list for physical access to the Issuing CA system; (iii) given a Certificate for the performance of their CA role; or (iv) given an account on the PKI system. Each of these Certificates and accounts (with the exception of CA signing Certificates) must: (i) be directly attributable to an individual; (ii) not be shared; and (iii) be restricted to actions authorized for that role through the use of CA software, operating system and procedural controls. When accessed across shared networks, CA operations must be secured, using mechanisms such as token-based strong authentication and encryption.

## **5.3 PERSONNEL CONTROLS**

### **5.3.1 Background Qualifications Experience and Clearance Requirements**

Issuing CAs, RAs, CMAs, and Repositories will formulate and follow personnel and management policies sufficient to provide reasonable assurance of the trustworthiness and competence of their employees and of the satisfactory performance of their duties in manner consistent with this Policy.

### **5.3.2 Background Check Procedures**

Issuing CAs will conduct an appropriate investigation of all personnel who serve in Trusted Roles (prior to their employment and periodically thereafter as necessary), to verify their trustworthiness and competence in accordance with the requirements of this Policy and the Issuing CA's personnel practices or equivalent. All personnel who fail an initial or periodic investigation will not serve or continue to serve in a Trusted Role.

### **5.3.3 Training Requirements**

The Issuing CA must ensure that all personnel performing managerial duties with respect to the operation of the Issuing CA and RAs receive comprehensive training in: (i) the Issuing CA/RA security principles and mechanisms; (ii) security awareness; (iii) all PKI software versions in use on the Issuing CA system; (iv) all duties they are expected to perform; and (v) disaster recovery and business continuity procedures.

### **5.3.4 Retraining Frequency and Requirements**

The requirements of Section 5.3.3 must be kept current to accommodate changes in the Issuing CA system. Refresher training must be conducted as required, and the Issuing CA must review these requirements at least once a year.

### **5.3.5 Job Rotation Frequency and Sequence**

This Policy makes no stipulation regarding frequency or sequence of job rotation. Local policies, which do impose requirements, will provide for continuity and integrity of the PKI service.

### **5.3.6 Sanctions for Unauthorized Actions**

In the event of actual or suspected unauthorized action by a person performing duties with respect to the operation of the Issuing CA or RA, the Issuing CA should suspend his or her access to the Issuing CA system.

### **5.3.7 Contracting Personnel Requirements**

The Issuing CA must ensure that contractor access to the Issuing CA site is in accordance with Section 5.1.1.

### **5.3.8 Documentation Supplied to Personnel**

Documentation sufficient to define duties and procedures for each role will be provided to the personnel filling that role.

## **5.4 SECURITY AUDIT PROCEDURES**

### **5.4.1 Types of Event Recorded**

The Issuing CA equipment will be able to record events related to the server (installation, modification, accesses), and the application (requests, responses, actions, publications, and error conditions). Events may be attributable to human action (in any role) or automatically invoked by the equipment. At a minimum, the information recorded will include the type of event, and the time the event occurred. In addition, for some types it will be appropriate to record the success or failure, the source and destination of a message, or the disposition of a created object (e.g., a filename). Where possible, the audit data will be automatically collected; when this is not possible a logbook, paper form, or other physical mechanism will be used. The auditing capabilities of the underlying equipment operating system will be enabled during installation. A



record will be kept of file manipulation and account management. These events will also be recorded during normal operation of the Issuing CA equipment.

#### **5.4.2 Frequency of Processing Log**

The Issuing CA must ensure that its audit logs are reviewed by CA personnel at least weekly and all significant events are explained in an audit log summary. Such reviews involve verifying that the log has not been tampered with, and then briefly inspecting all log entries, with a more thorough investigation of any alerts or irregularities in the logs. Supporting manual and electronic logs from the Issuing CA and RA should be compared where any action is deemed suspicious. Actions taken following these reviews must be documented.

#### **5.4.3 Retention Period for Audit Log**

The information generated on the Issuing CA equipment will be kept on the Issuing CA equipment until the information is moved to an appropriate archive facility. Deletion of the audit log from the Issuing CA equipment will be performed by a person other than the CA Operator. This person will be identified in the Issuing CA's CPS. Audit logs will be retained as archive records in accordance with Section 5.5.2.

#### **5.4.4 Protection of Audit Log**

The audit log, to the extent possible, will not be open for reading or modification by any human, or by any automated process other than those that perform audit processing. Any entity that does not have modification access to the audit log may archive it (note that deletion requires modification access). Weekly audit data will be moved to a safe, secure storage location separate from the Issuing CA equipment.

#### **5.4.5 Audit Log Backup Procedures**

Audit logs and audit summaries must be backed up or copied if in manual form.

#### **5.4.6 Audit Collection System (Internal vs. External)**

There is no requirement for the audit log collection system to be external to the Issuing CA equipment. The audit process will run independently and will not in any way be under the control of the CA Operator. Audit processes will be invoked at system startup, and cease only at system shutdown. Should it become apparent that an automated audit system has failed, the Issuing CA operation will cease until the audit capability can be restored. If it is unacceptable to cease CA operation, other means will be employed to provide audit capability that has been previously arranged with the Issuing CA's auditor.

#### **5.4.7 Notification to Event-Causing Subject**

Where an event is logged by the audit collection system no notice need be given to the Individual, Organization, device or application that caused the event.

#### **5.4.8 Vulnerability Assessments**

Events in the audit process are logged, in part, to monitor system vulnerabilities. The Issuing CA must ensure that a vulnerability assessment is performed, reviewed, and revised following an examination of these monitored events.

## 5.5 RECORDS ARCHIVAL

### 5.5.1 Types of Event Recorded

Issuing CA archive records will be detailed enough to establish the validity of a signature and of the proper operation of the PKI. At a minimum, the following data will be recorded and archived:

- 5.5.1.1 Certificate Issuance
  - Applicant's name when it appears in the Certificate's "Common Name" field
  - Method of application (i.e., online, in-person, etc.)
    1. For each data element accepted for proofing, including electronic forms: Name of document presented for identity proofing
    2. Issuing authority
    3. Date of issuance
    4. Date of expiration
    5. All fields verified
    6. Source of verification (i.e., which databases used)
    7. Method of verification (i.e., online, in-person)
    8. Date/time of verification
  - Name of the RA
  - All associated error messages and codes
  - Date/time of process completion
  - Date/time of Certificate download/Acceptance
  
- 5.5.1.2 Certificate Validation
  - Certificate serial number
  - Certificate status with reason code
  - All associated error messages and codes
  - Date/time of all Certificate validation requests
  - Date/time of transmission of Certificate status request responses
  
- 5.5.1.3 Certificate Revocation
  - Date/time
  - Name of the RA
  - End Entity's common name
  - Reason code for revocation request
  - Certificate serial number
  - All associated verification request and revocation data

- 5.5.1.4 Certificate Renewal
- Certificate serial number
  - Certificate common name
  - New Validity Period dates
  - Date/time of completion of renewal process
  - All associated renewal data

## **5.5.2 Retention Period for Archive**

Archive records will be kept for a period of at least seven years, six months without any loss of data. If the original media cannot retain the data for the required period, a mechanism to periodically transfer the archived data to new media will be defined by the archive site. Software applications required to process the archive data will also be maintained for as long as necessary. After the archive retention period, PKI Service Providers are responsible for maintaining the authenticity and integrity of their own valuable documents.

## **5.5.3 Protection of Archive**

No unauthorized individual will be able to write to, modify, or delete the archive. However, archived records may be moved to another medium. The contents of the archive will not be released as a whole, except as required by law. Records of individual transactions may be released upon request of any entities involved in the transaction or their legally recognized agents. Archive media will be stored in a separate, safe, secure storage facility.

## **5.5.4 Archive Backup Procedures**

Adequate backup procedures must be in place so that in the event of the loss or destruction of the primary archives, a complete set of backup copies will be readily available within a short period of time.

## **5.5.5 Requirements for Time-Stamping of Records**

Certificate validations and witnessed document signing (notarization) will be time-stamped.

## **5.5.6 Archive Collection System (Internal or External)**

No stipulation.

## **5.5.7 Procedures to Obtain and Verify Archive Information**

Procedures to obtain and verify archive information and procedures detailing how to create, package, and send the archive information will be published in the Issuing CA procedures handbook or CPS. Only authorized users will be allowed to access the archive. During any inspections required by this Policy, the inspector will verify the integrity of the archives.

## **5.5.8 Long Term Information Preservation**

No stipulation.

## **5.6 KEY CHANGEOVER**

An End Entity may only apply to renew his, her, or its TrustID Certificate within three months prior to the expiration of one of the Keys, provided the previous Certificate has not been revoked. An End Entity, the Issuing CA, or the RA may initiate this Key changeover process. Automated key changeover is permitted. The Issuing CA must ensure that the details of this process are indicated in its CPS or other publicly available document. End Entities without valid Keys must be re-authenticated by the Issuing CA or RA in the same manner as the initial registration. Where an End Entity's TrustID Certificate has been revoked as a result of non-compliance, the Issuing CA must verify that any reasons for non-compliance have been addressed to its satisfaction prior to Certificate re-issuance. Keys may not be renewed using an expired Key.

## **5.7 COMPROMISE AND DISASTER RECOVERY**

### **5.7.1 Computing Resources Software and/or Data Are Corrupted**

The Issuing CA must have in place an appropriate disaster recovery and business resumption plan. The plan must set up and render operational a facility located in a geographically diverse area that is capable of providing CA Services in accordance with this Policy within forty eight (48) hours of an unanticipated emergency. Such plan will include a complete and periodic test of readiness for such facility. Such plan will be referenced within the CPS or other appropriate documentation and available to Authorized Relying Parties for inspection.

### **5.7.2 Secure Facility after a Natural or Other Type of Disaster**

The Issuing CA must establish a disaster recovery plan outlining the steps to be taken to re-establish a secure facility in the event of a natural or other type of disaster. Where a repository is not under the control of the Issuing CA, the Issuing CA must ensure that any Agreement with the Repository provides that a disaster recovery plan be established and documented by the Repository.

### **5.7.3 Entity Public Key is Revoked**

In the event of the need for revocation of an Issuing CA's CA Certificate, the Issuing CA must immediately notify: (i) the PMA; (ii) all CAs to whom it has issued cross-certificates; (iii) all of its RAs; (iv) all Certificate Holders; and (v) all Individuals or Organizations who are responsible for a Certificate used to an Electronic Device. The Issuing CA must also: (i) publish the CA Certificate serial number on an appropriate CRL; and (ii) revoke all cross-Certificates signed with the revoked CA Certificate. After addressing the factors that led to revocation, the Issuing CA may: (i) generate a new CA signing Key Pair; and (ii) re-issue TrustID Certificates to all End Entities and ensure all CRLs and ARLs are signed using the new Key. In the event of the need for revocation of any other entity's Digital Signature Certificate, see Section 4.9.

### **5.7.4 Entity Private Key is Compromised**

In the event of the compromise, or suspected compromise, of the Issuing CA's CA Private Signing Key, the Issuing CA must immediately notify all CAs with whom it has cross-certified. In the event of the compromise, or suspected compromise, of any other Participant's signing Key, the Participant must notify the Issuing CA immediately. The Issuing CA must ensure that its CPS or a publicly available document and appropriate agreements contain provisions outlining the means it will use to provide notice of compromise or suspected compromise.

In the event of the compromise of an Issuing CA's CA Private Signing Key, the Issuing CA must revoke all Certificates issued using that Key and provide appropriate notice ([see Section 5.7.3](#)). After addressing the factors that led to Key compromise, the Issuing CA may: (i) generate a new CA Signing Key Pair; (ii) re-issue Certificates to all End Entities and ensure all CRLs and ARLs are signed using the new Key.

### **5.7.5 Entity Public Key is Downgraded**

In the event of the need for the downgrade of an Issuing CA's CA Certificate, the Issuing CA must immediately notify all interested parties including the PMA, other CAs with whom it cross-certified, all RAs and all Certificate Holders.

## **5.8 CA TERMINATION**

In the event that the Issuing CA ceases operation, all Certificate Holders, Sponsoring Organizations, RAs, CMAs, Repositories, and Authorized Relying Parties will be promptly notified of the termination. In addition, all CAs with which cross-certification agreements are current at the time of cessation will be promptly informed of the termination. All TrustID Certificates issued by the Issuing CA that reference this Policy will be revoked no later than the time of termination. All current and archived CA identity proofing, Certificate, validation, revocation, renewal, policy and practices, billing, and audit data will be transferred to the PMA (or designate) within 24 hours of Issuing CA cessation and in accordance with this Policy. Transferred data will not include any data unrelated to this Policy. No key recovery enabled repository data will be co-mingled with this data.

## **5.9 CUSTOMER SERVICE**

As described in this Policy, the Issuing CA will implement and maintain a Customer Service Center to provide assistance and services to Certificate Holders and Authorized Relying Parties, and a system for receiving, recording, responding to and reporting problems within its own Organization and for reporting such problems to the PMA.

# **6 TECHNICAL SECURITY CONTROLS**

## **6.1 KEY PAIR GENERATION AND INSTALLATION**

### **6.1.1 Key Pair Generation**

Key Pairs for all PKI Service Providers and End Entities must be generated in such a way that the Private Key is not known by other than the Key holder. Acceptable ways to accomplish this include: (i) requiring all Participants generate their own Keys using a trustworthy system; (ii) directing Participants not to reveal the Private Keys to anyone else; and/or (iii) having keys generated in hardware Tokens from which the Private Key cannot be extracted. Despite the foregoing, all PKI Service Provider Keys (other than Repositories) must be generated and stored in Tokens. Key pairs for Repositories and End Entities can be generated and stored in either hardware or software Cryptomodules.

### **6.1.2 Private Key Delivery**

In most cases, a Private Key will be generated and remain within the crypto boundary of the Cryptomodule. If the owner of the Cryptomodule generates the Key, then there is no need to deliver the Private Key. If a Key is not generated by the intended Key holder, then the person generating the Key in the Cryptomodule (e.g., Smart Card) must securely deliver the Cryptomodule to the intended Key holder. Accountability for the location and state of the Cryptomodule must be maintained until delivery and possession occurs. The recipient will acknowledge receipt of the Cryptomodule to the Issuing CA or the RA. If the End Entity generates the Key, and the Key will be stored by and used by the application that generated it, or on a hardware Token in the possession of the End Entity, no further action is required. If the Key must be extracted for use by other applications or in other locations, a protected data structure (such as defined in [PKCS#12]) will be used. The resulting file may be kept on a magnetic medium or transported electronically. See Section 6.4.1.

### **6.1.3 Public Key Delivery to Certificate Issuer**

Public Keys must be delivered to the Issuing CA in a secure and trustworthy manner, such as a Certificate request message. Delivery may also be accomplished via non-electronic means. These means may include, but are not limited to, floppy disk (or other storage medium) sent via registered mail or courier, or by delivery of a Token to the Issuing CA for local Key Generation at the point of Certificate issuance or request. Off-line means will include identity checking and will not inhibit proof of possession of corresponding Private Key. Any other methods used for Public Key delivery will be stipulated in a CPS or Certificate Agreement. In those cases where Key Pairs are generated by the Issuing CA on behalf of the End Entity, the Issuing CA will implement secure mechanisms to ensure that the Token on which the Key Pair is held, is securely sent to the proper End Entity, and that the Token is not activated prior to receipt by the proper End Entity.

### **6.1.4 CA Public Key Delivery to Certificate Holders**

The Public Key corresponding to the Issuing CA's CA Private Signing Key may be delivered to End Entities in an online transaction in accordance with IETF PKIX Part 3, or other appropriate mechanism.

### **6.1.5 Key Sizes**

Minimum Key length for other than elliptic curve base algorithm is 2048 bits. Minimum Key length for elliptic curve group algorithm is 224 bits.

### **6.1.6 Public Key Parameters Generation**

The Issuing CA that utilizes the DSA must generate parameters in accordance with the current FIPS 186 version. ECDSA must be utilized in accordance with ANSI Standard X9.62.

### **6.1.7 Parameter Quality Checking**

Parameters for DSA will be checked as specified in [FIPS186].

### **6.1.8 Hardware/Software Key Generation**

All Keys for Issuing CAs and RAs must be randomly generated in a Token. Any pseudo-random numbers used for Key generation material will be generated by an FIPS approved method.

### **6.1.9 Key Usage Purposes (As Per X.509 V3 Key Usage Field)**

Keys may be used for authentication, non-repudiation, and data encryption. They may also be used for session key establishment. CA Private Signing Keys are the only Keys permitted to be used for signing Certificates and CRLs. The Certificate Key Usage field must be used in accordance with PKIX-1 Certificate and CRL Profile. One of the following Key Usage values must be present in all Certificates: (i) Digital Signature; or (ii) Non-Repudiation. One of the following additional values must be present in CA Certificate-signing Certificates: (i) Key Cert Sign; or (ii) CRL Sign. The use of a specific Key is determined by the Key usage extension in the X.509 Certificate. This restriction is not intended to prohibit use of protocols (like the Secure Sockets Layer) that provide authenticated connections using Key management Certificates.

## **6.2 CA PRIVATE KEY PROTECTION**

Each PKI Service Provider must protect its Private Key(s) in accordance with the provisions of this Policy.

## 6.2.1 Standards for Cryptomodule

The relevant standard for Cryptomodules is FIPS140-2; however, the PMA may determine that other comparable validation, certification, or verification standards are sufficient. These standards will be published by the PMA. Cryptomodules will be validated to the specific FIPS 140 security level (“Level”) identified in this Section, or validated, certified, or verified via one of the standards published by the PMA.

- End Entities will use Cryptomodules that meet at least the criteria specified for Level 1.
- End Entity Certificates with a policy OID within the arch for hardware (i.e., 2.16.840.1.113839.0.6.10.x) shall be issued on hardware Cryptomodules validated to meet the criteria specified in the FIPS 140-2 Level 2 standard.
- RAs require at least Level 2 hardware Cryptomodules.
  - A higher level may be used if available or desired.
  - RAs and Issuing CAs should provide the option of using any acceptable Cryptomodule, to facilitate the management of Certificates.
- The Issuing CA may use hardware or software Cryptomodules for CA key generation and protection, validated at Level 2. Certificates will be signed using a hardware Cryptomodule that meets Level 2.

## 6.2.2 Private Key Multi-Person Control

Multi-person control is a security mechanism that requires multiple authorizations for access to the CA Private Signing Key. For example, access to the CA Private Signing Key should require authorization and validation by multiple parties, including CA personnel and separate security officers. This mechanism prevents a single party (CA or otherwise) from gaining access to the CA Private Signing Key.

CA Private Signing Keys may be backed up only under two-person control. The parties used for two-person control will be maintained on a list that will be made available for inspection by PKI Service Providers.

## 6.2.3 Private Key Escrow

Private Keys used for encryption and decryption only, and not for Digital Signatures, may be escrowed for Key recovery purposes.

## 6.2.4 Private Key Backup

A Participant may optionally back-up his, her, or its own Private Key. If so, the Key must be copied and stored in encrypted form and protected at a level no lower than stipulated for the primary version of the Key.

## 6.2.5 Private Key Archival

If the Issuing CA is acting as a Key Recovery agent, then it will archive Private Key Management Keys as part of its service. Private Keys supporting non-repudiation services will never be archived. A Participant may optionally archive its own Private Key.

## 6.2.6 Private Key Entry into Cryptomodule

PKI Service Provider Private Keys are to be generated by and in a Cryptomodule. In the event that a Private Key is to be transported from one Cryptomodule to another, the Private Key must be encrypted during transport. Private Keys must never exist in plain text form outside the Cryptomodule boundary.

### 6.2.7 Method of Activating Private Key

An End Entity must be authenticated to the Cryptomodule before the activation of the Private Key. This authentication may be in the form of a password. When deactivated, Private Keys must be kept in encrypted form only.

### 6.2.8 Method of Deactivating Private Key

Cryptomodules that have been activated must not be left unattended or otherwise open to unauthorized access. After use, they must be deactivated, using, for example, a manual logout procedure or a passive timeout. When not in use, hardware Cryptomodules should be removed and stored, unless they are within the End Entity's sole control.

### 6.2.9 Method of Destroying Private Key

Private Keys should be destroyed when they are no longer needed, or when the Certificates to which they correspond expire or are revoked. For software Cryptomodules, this can be done by overwriting the data. For Tokens, this will likely be accomplished by executing a "zeroize" command. Physical destruction of hardware is not required.

## 6.3 OTHER ASPECTS OF KEY PAIR MANAGEMENT

### 6.3.1 Public Key Archival

The Issuing CA must retain all verification Public Keys.

### 6.3.2 Validity Periods

All Certificates and corresponding Keys shall have maximum Validity Periods not to exceed the following:

Type	Certificate Validity	Key Validity
Root CA Certificate	20 Years	20 years
Subordinate CA Certificate	Up to 15 years	Up to 15 years
End Entity Certificates - TLS/SSL and human	Up to 3 years	Up to 3 years
End Entity Certificates - Other Devices	Up to 7 years	Up to 7 hears

Certificates and Keys must not be used after the expiration of the Validity Periods as defined in this Section.

### 6.3.3 Restrictions on CA's Private Key Use

The Private Key used by the Issuing CA for issuing Certificates will be used only for signing such Certificates and, optionally, CRLs or other validation services responses. A Private Key held by an RA, if any, is: (i) considered the Issuing CA's Private Key; (ii) is held by the RA as a fiduciary; and (iii) will not be used by the RA for any other purposes, except those specifically agreed to between the Issuing CA and the RA. Further, any other Private Key used by an RA for purposes associated with its RA functions will not be used for any other purpose without the express permission of the Issuing CA. The Private Key used by each RA in connection with the issuance of Certificates will be used only for communications relating to the approval or revocation of such Certificates.



### **6.3.4 Usage Periods for the Public and Private Keys**

The Key usage periods for keying material are described in Section 3.2.

## **6.4 ACTIVATION DATA**

### **6.4.1 Activation Data Generation and Installation**

A pass-phrase, PIN or other Activation Data shall be used to protect access to the Private Key. The Activation Data may be user-selected. If the Activation Data must be transmitted to the End Entity, it shall be via a channel of appropriate protection, and distinct in time and place from the associated Cryptomodule. If this is not done by hand, the End Entity should be advised of the date sent, method of sending, and expected delivery date of any Activation Data. As part of the delivery method, End Entities should acknowledge receipt of the Cryptomodule and Activation Data. In addition, End Entities should also receive (and acknowledge receipt of) information regarding the use and control of the Cryptomodule. See Section 6.1.2.

### **6.4.2 Activation Data Protection**

Activation Data should be memorized, not written down. If written down, it must be secured at the level of the data that the associated Cryptomodule is used to protect, and will not be stored with the Cryptomodule. Activation Data must never be shared.

### **6.4.3 Other Aspects of Activation Data**

This Policy makes no stipulation on the life of Activation Data; however, it should be changed periodically to decrease the likelihood that it has been discovered. CAs may define Activation Data requirements in their CPSs or Certificate Agreements.

## **6.5 COMPUTER SECURITY CONTROLS**

### **6.5.1 Specific Computer Security Technical Requirements**

All Issuing CA servers must include the following functionality either provided by the operating system or through a combination of operating system, PKI application, and physical safeguards: (i) access control to CA services and PKI roles; (ii) enforced separation of duties for PKI roles; (iii) identification and authentication of PKI roles and associated identities; (iv) object re-use or separation for CA random access memory; (v) use of cryptography for session communication and database security; (vi) archival of CA and End-Entity history and audit data; (vii) audit of security related events; (viii) self-test of security related CA services; (ix) trusted path for identification of PKI roles and associated identities; (x) recovery mechanisms for Keys and the Issuing CA system; and (xi) enforcement of domain integrity boundaries for security critical processes.

### **6.5.2 Computer Security Rating**

The Issuing CA's equipment will meet and be operated to at least a C2 [TCSEC] or E2/F-C2 [ITSEC] rating or equivalent. The Issuing CA's equipment operating at a C2 equivalence will, as a minimum, implement: (i) self-protection; (ii) process isolation; (iii) discretionary access control; (iv) object reuse controls; (v) individual I&A; and (vi) a protected audit record.

## **6.6 LIFE CYCLE TECHNICAL CONTROLS**

Issuing CA equipment (hardware and software) procured to operate a PKI will be purchased in a fashion to reduce the likelihood that any particular copy was tampered with; for instance, by random selection. Issuing CA equipment developed for a PKI will be developed in a controlled environment and the development process will be defined and documented. Equipment procured prior to registration as the Issuing CA will be deemed to satisfy this requirement.

Issuing CA equipment will be protectively packaged and delivered via a documented method. Tamper-evident packaging will be used or equipment will be hand-carried from a controlled procurement environment to the installation site. Equipment procured prior to registration as the Issuing CA will be deemed to satisfy this requirement. The Issuing CA equipment will be dedicated to administering a key management infrastructure. It will not have installed applications or component software, which are not part of the CA configuration. Equipment updates will be purchased or developed in the same manner as original equipment, and be installed by trusted and trained personnel in a defined manner.

### **6.6.1 System Development Controls**

The CA must use software that has been designed and developed with the following standards:

- For commercial off-the-shelf software, the software shall be designed and developed under a formal, documented development methodology;
- Where open source software has been utilized, the CA shall demonstrate that security requirements were achieved through software verification and validation, structured development, and lifecycle management.

The design and development process must provide sufficient documentation to support third party security evaluation of the Issuing CA components and be supported by third party verification of process compliance and on-going assessments to influence security safeguard design and minimize residual risk.

### **6.6.2 Security Management Controls**

A formal configuration management methodology must be used for installation and ongoing maintenance of the Issuing CA system. The Issuing CA software, when first loaded, must provide a method for the Issuing CA to verify that the software on the system: (i) originated from the software developer; (ii) has not been modified prior to installation; and (iii) is the version intended for use. The Issuing CA must provide a mechanism to periodically verify the integrity of the software. The Issuing CA must also have mechanisms and policies in place to control and monitor the configuration of the Issuing CA system. Upon installation time, and at least once every 24 hours, the integrity of the Issuing CA system must be validated.

## **6.7 NETWORK SECURITY CONTROLS**

Issuing CA equipment should be connected to no more than two network domains at a time. Issuing CA equipment intended to connect to more than one network classification domain will have procedures defined in a CPS, or other document made available to its auditors, that prevent information from one domain from reaching another (e.g., equipment shutdown, removable hard drives, switching the network connection). Issuing CA equipment may operate through a network guard insofar as it does not circumvent the function of the guard. Protection of Issuing CA equipment will be provided against known network attacks. Use of appropriate boundary controls will be employed. All unused network ports and services will be turned off. Any network software present on the Issuing CA equipment will be necessary to the functioning of the Issuing CA application. Root Issuing CA equipment will be stand-alone (off-line) configurations.

## 6.8 CRYPTOMODULE ENGINEERING CONTROLS

Requirements for Cryptomodules are as stated above in Section 6.2.

## 7 CERTIFICATE AND CRL PROFILES

### 7.1 CERTIFICATE PROFILE

TrustID Certificates will contain Public Keys used for authenticating the sender of an electronic messages and verifying the integrity of such messages -- i.e., Public Keys used for Digital Signature verification. TrustID Certificates will be issued in the X.509 version 3 format unless another format is necessary to facilitate secure wireless communications or interoperability with devices using Wireless Application Protocol (WAP) or other technologies. Nothing in this Policy would require an Authorized Relying Party to use or process non-standard certificates. Where applicable, TrustID Certificates will include a reference to the OID for the certificate type identified by this Policy within the appropriate field. The CPS or other publicly available document will identify the Certificate extensions supported, and the level of support for those extensions.

#### 7.1.1 Version Number and Base Fields

The Issuing CA must issue X.509 Version 3 Certificates, in accordance with the PKIX Certificate and CRL Profile. The PKI End-Entity software must support all the base (non-extension) X.509 fields:

7.1.1.1	Version	version of X.509 Certificate, version 3(2)
7.1.1.2	Serial Number	unique serial number for Certificate with numbers greater than 0 and containing at least 64 bits of output from a cryptographically secure pseudo-random number generator, as well as the Certificate extensions as defined in section 7.1.2
7.1.1.3	Signature	Issuing CA signature to authenticate Certificate
7.1.1.4	Issuer	name of Issuing CA
7.1.1.5	Validity Period	activation and expiry date for Certificate
7.1.1.6	Subject	End Entity's DN
7.1.1.7	Subject Public Key Information	End Entity's Public Key

#### 7.1.2 Certificate Extensions

No extension will modify or undermine the use of X.509 base fields. Additionally:

7.1.2.1	Certificate Policies	No stipulation.
7.1.2.2	Policy Constraints	No stipulation.
7.1.2.3	Critical Extensions	All Participant PKI software must correctly process extensions that are identified as "critical" in the applicable Certificate Profile found in appendices to this Policy.

- 7.1.2.4 Supported Extensions The CPS or other publicly available document must define the use of any extensions supported by the Issuing CA, its RAs, and End Entities.
- 7.1.2.5 Basic Constraints This extension shall be included in all Issuing CA Certificates.  
This extension may be included in all End Entity Certificates.

### 7.1.3 Algorithm Object Identifiers

#### Algorithms and OIDs for Signatures

Algorithm	OID
sha-1WithRSAEncryption	{iso(1) member-body(2) us(840) rsadsi(113549) pkcs(1) pkcs-1(1) 5}
sha256WithRSAEncryption	{iso(1) member-body(2) us(840) rsadsi(113549) pkcs(1) pkcs-1(1) 11}
ecdsa-with-Sha1	{iso(1) member-body(2) us(840) ansi-X9-62(10045) signatures(4) sha1(1)}
ecdsa-with-SHA224	{ iso(1) member-body(2) us(840) ansi-X9-62(10045) signatures(4) ecdsa-with-SHA2(3) 1 }
ecdsa-with-Sha256	{iso(1) member-body(2) us(840) ansi-X9-62(10045) signatures(4) specified(3) sha256(2)}
ecdsa-with-SHA384	{ iso(1) member-body(2) us(840) ansi-X9-62(10045) signatures(4) ecdsa-with-SHA2(3) 3 }
ecdsa-with-SHA512	{ iso(1) member-body(2) us(840) ansi-X9-62(10045) signatures(4) ecdsa-with-SHA2(3) 4 }

#### Algorithms and OIDs for Identifying Subject Public Key Information

Algorithm	OID
rSAEncryption	{iso(1) member-body(2) us(840) rsadsi(113549) pkcs(1) pkcs-1(1) 1}
id-ecPublicKey	{iso(1) member-body(2) us(840) ansi-X9-62(10045) public-key-type(2) 1}

Where non-CA Certificates contain an elliptic curve Public Key, the parameters shall be specified as one of the following named curves:

Named Curve	OID
Curve P-256 (ansip256r1)	{ iso(1) member-body(2) us(840) 10045 curves(3) prime(1) 7 }
Curve P-384 (ansip384r1)	{ iso(1) identified-organization(3) certicom(132) curve(0) 34 }

#### **7.1.4 Name Forms**

Every DN must be in the form of an X.501 printable string.

#### **7.1.5 Name Constraints**

Subject and Issuer DNs must comply with PKIX standards and be present in all Certificates.

#### **7.1.6 Certificate Policy Object Identifier**

The Issuing CA must ensure that the Policy OID is contained within the Certificates it issues.

#### **7.1.7 Policy Qualifiers Syntax and Semantics**

The Issuing CA must populate the policyQualifiers extension with the URI of its CP. If the Issuing CA populates the userNotice extension, it will contain text substantially similar to the following:

*“This TrustID Certificate may only be relied upon by Authorized Relying Parties and only in accordance with the TrustID Certificate Policy found at <https://secure.identrust.com/certificates/policy/ts>.”*

### **7.2 CRL PROFILE**

If utilized, CRLs will be issued in the X.509 version 2 format. The CPS or other publicly available document will identify the CRL extensions supported and the level of support for these extensions.

#### **7.2.1 Version Numbers**

The Issuing CA must issue X.509 version two (2) CRLs in accordance with the PKIX Certificate and CRL Profile.

#### **7.2.2 CRL and CRL Entry Extensions**

All End Entity PKI software must correctly process all CRL extensions identified in the Certificate and CRL profile. The CPS or other publicly available document will identify must define the use of any extensions supported by the Issuing CA, its RAs and End Entities.

## **8 POLICY ADMINISTRATION**

### **8.1 POLICY CHANGE PROCEDURES**

This Policy will be reviewed on a yearly basis. Errors, updates, or suggested changes to this document should be communicated to the contact in Section 1.4. Such communication must include a description of the change, a change justification, and contact information for the person requesting the change. All policy changes under consideration by the PMA will be disseminated to interested parties (see Section 8.2) for a period of at least one month. The PMA will accept, with modifications, or reject the proposed change after completion of the review period.

#### **8.1.1 List of Items That Can Change Without Notification**

Editorial and typographical corrections, changes to contact details and other minor changes that do not materially impact Participants may be changed without notice and are not subject to the notification requirements herein.

### **8.1.2 List of Items Subject to Notification Requirement**

All changes to this Policy that may materially affect Participants are subject to the notification requirement. Prior to making any such changes to this Policy, the PMA will notify all CAs that are directly cross-certified with the PMA.

### **8.1.3 Comment Period, Process and Procedure**

Affected Participants may file comments with the PMA within 30 days of original notice. If the proposed change is modified as a result of such comments, a new notice of the modified proposed change would be given.

## **8.2 PUBLICATION AND NOTIFICATION POLICIES**

### **8.2.1 Copy of Policy**

A copy of this Policy is available in electronic form on the Internet at <https://secure.identrust.com/certificates/policy/ts.>, and via email from [helpdesk@identrust.com](mailto:helpdesk@identrust.com). Approved Issuing CAs will post copies of, or links to, this Policy in their Repositories.

### **8.2.2 Notification of Changes**

The PMA will notify all Issuing CAs authorized to issue Certificates under this Policy of proposed changes, the final date for receipt of comments, and the proposed effective date of change. The PMA may request that the Issuing CA notify RAs and Certificate Holders of the proposed changes. The PMA will also post a notice of the proposal on the PMA World Wide Web site.

8.2.2.1 Mechanism to Handle Comments      Written and signed comments on proposed changes must be directed to the PMA. Decisions with respect to the proposed changes are at the sole discretion of the PMA.

8.2.2.2 Final Change Notice      The PMA will determine the period for final change notice.

### **8.2.3 Items Whose Change Requires a New Policy**

If a policy change is determined by the PMA to warrant the issuance of a new policy, the PMA may assign a new OID for the modified policy.

The PMA shall review and update this policy on an annual basis to include the most recent CA/B Forum Baseline Requirements and CA/B Forum Extended Validation Guidelines requirements.

## **8.3 CPS APPROVAL PROCEDURES**

The approval of an Issuing CA's CPS must be in accordance with procedures specified by the PMA. Where the Issuing CA's CPS contains information relevant to the security of the Issuing CA, all or part of the CPS need not be made publicly available.

## **8.4 WAIVERS**

Waivers will not be granted under any level of assurance. Variation in the Issuing CA's practice will either be deemed acceptable under this Policy, or a change will be requested to this Policy, or a new policy will be established for the non-compliant practice.

## **ANNEX A: Baseline Requirements for the Issuance and Management of Publicly-Trusted Certificates**

The Issuing CA conforms to the current version of the “Baseline Requirements for the Issuance and Management of Publicly-Trusted Certificates” published at <http://www.cabforum.org> (such document, the “BR Guidelines”). Such current version is incorporated herein by reference.

## **ANNEX B: CA/Browser Forum Guidelines for Issuance and Management of Extended Validation Certificates**

The Issuing CA conforms to the current version of the “CA/Browser Forum Guidelines for Issuance and Management of Extended Validation Certificates” published at <http://www.cabforum.org> (such document, the “EV SSL Guidelines”). Such current version is incorporated herein by reference.