

Locations for IdenTrust In-Person Identity Verification

The [ECA | Medium Hardware Assurance digital certificate](#) requires the in-person identity verification be completed by a Trusted Agent. IdenTrust can provide this verification in the following regions:

- Fremont, CA
- Salt Lake City, UT
- San Antonio, TX
- Austin, TX

An appointment must be scheduled for all in-person identity verification sessions.

Please contact IdenTrust Support at (888) 882-1104 to schedule your in-person identity verification session.

Note: Not all programs require the use of the ECA | Medium Hardware Assurance certificate. Please check the requirements for the program you will use the certificate with as there may be another ECA certificate option available that will allow a standard notary to complete the verification. If you are unsure as to which certificate is required, please contact an IdenTrust team member at sales@identrust.com, or (866) 299-3335 to learn about the options available.

Related information:

- [Acceptable Forms of Identification](#)
- [ECA Forms, Agreements and Policies](#)
- [ECA FAQs](#)